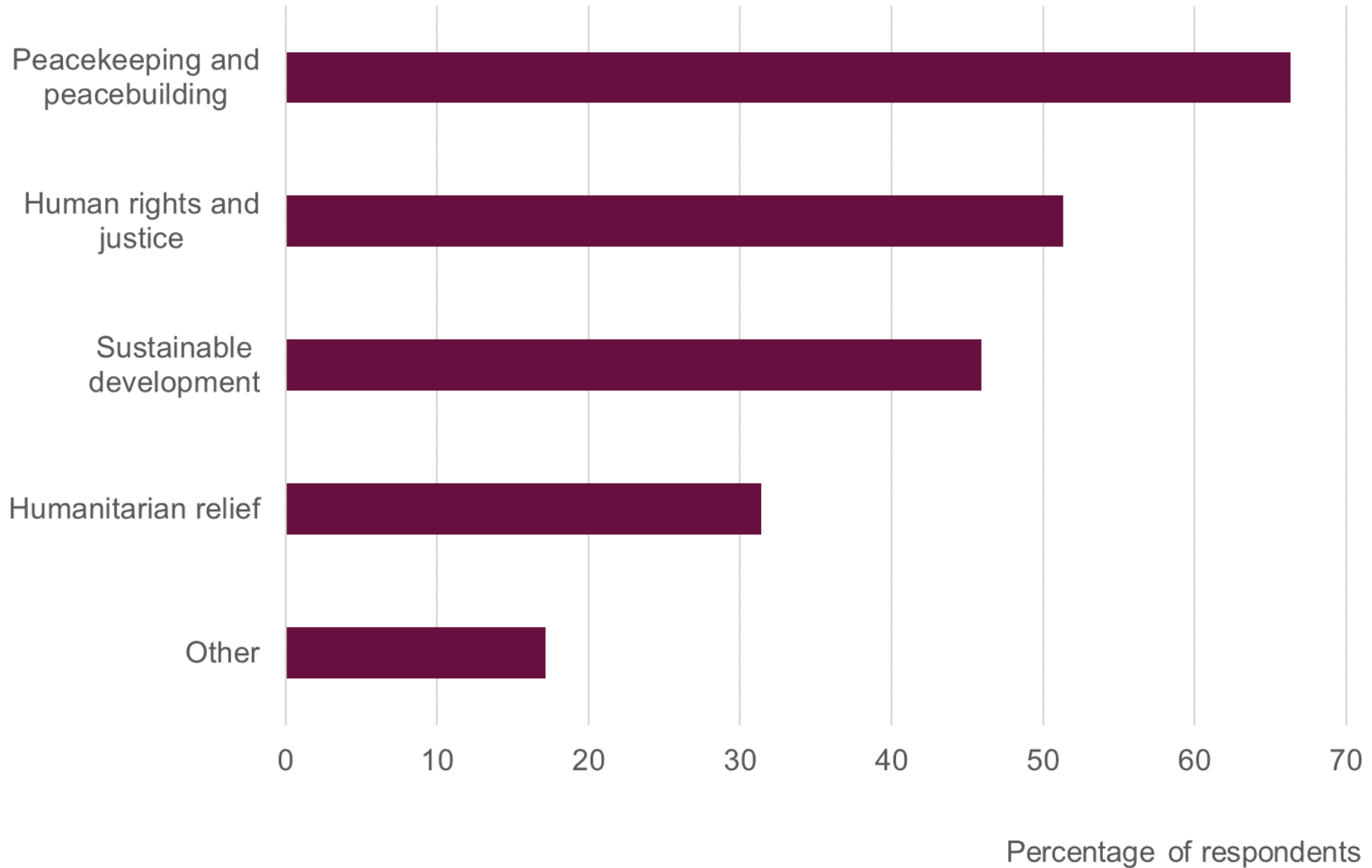# FUNDS survey

NEXT SG

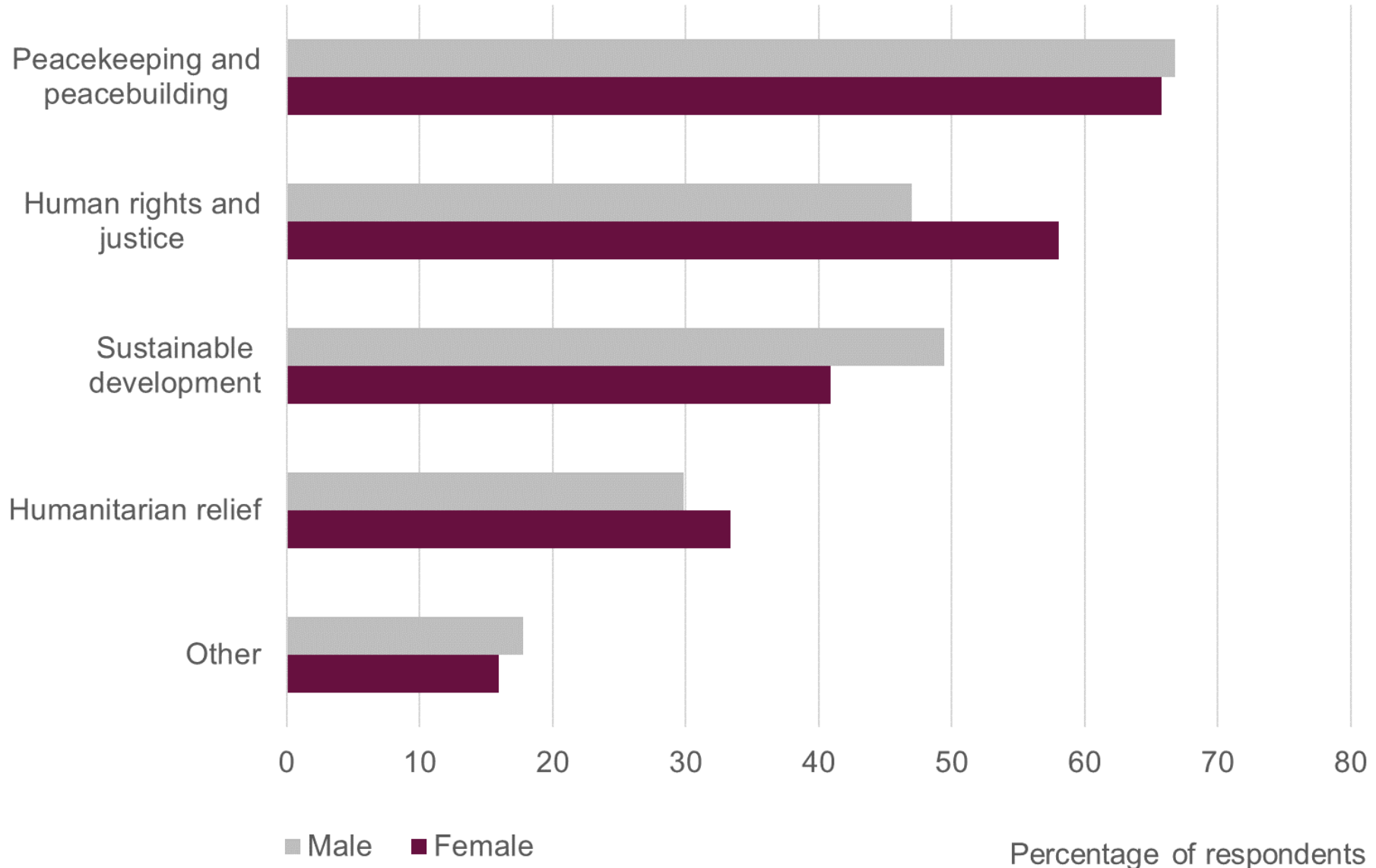December 14 2016

RESULTS

Dalberg

Questions

- Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Q2: How effective is the UN overall?

- Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

- Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

- Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

- Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:

- Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

- Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three) Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

- Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?

Q1: What are the most important functions of the United Nations today? (Choose one or two)

Percentage of respondents

Q1: What are the most important functions of the United Nations today? (Choose one or two)

Percentage of respondents

Male   Female

Q1: What are the most important functions of the United Nations today? (Choose one or two)

Percentage of respondents

■ UN ■ Government ■ Other

Q1: What are the most important functions of the United Nations today? (Choose one or two)

Legend: ■ High income   ■ BRICS + NEXT11   ■ Developing countries

Percentage of respondents
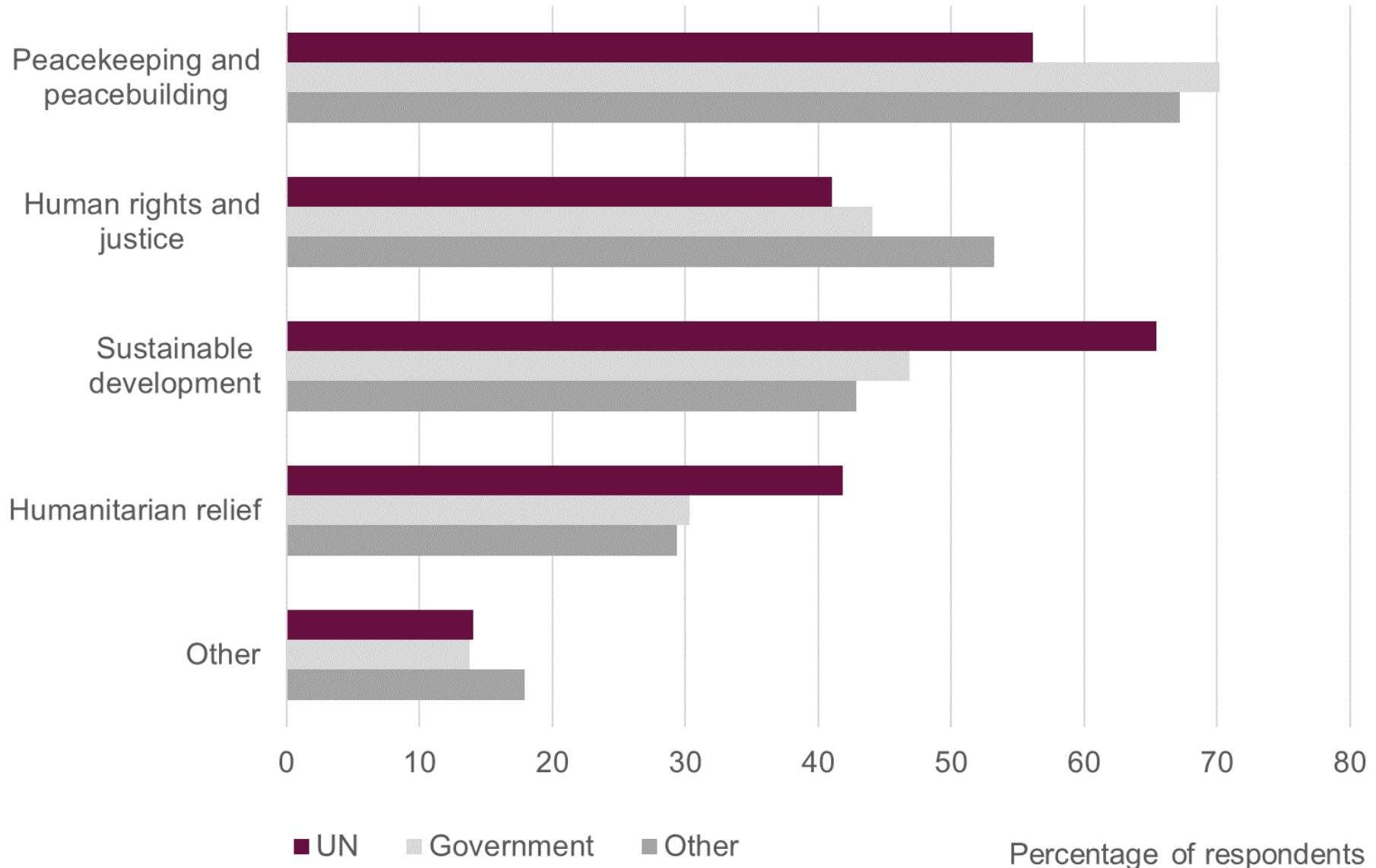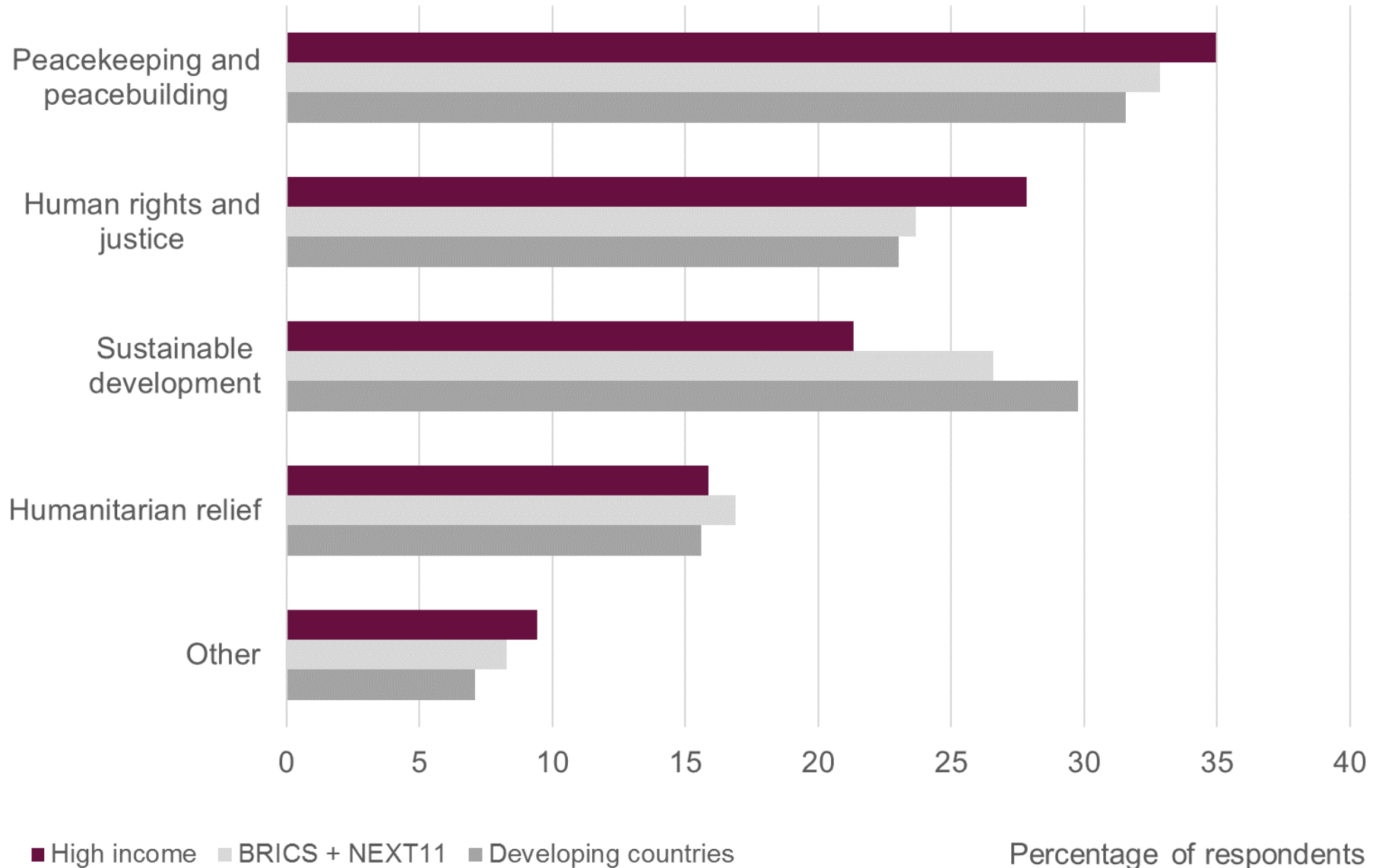
Q1: What are the most important functions of the United Nations today? (Choose one or two)

	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Peacekeeping and peacebuilding	65	71	62	60	63	66	60	67
2. Humanitarian relief	31	29	35	41	33	31	29	32
3. Human rights and justice	45	52	50	51	56	57	41	52
4. Sustainable development	53	43	56	49	39	42	63	46
99. Other	14	15	15	10	24	20	16	17

Q1: What are the most important functions of the United Nations today? (Choose one or two)

- Effective
- Not effective

Percentage of respondents

Q2: How effective is the UN overall?

Percentage of respondents

Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?

Q2: How effective is the UN overall?

Male **Female**

Percentage of respondents

Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?

Q2: How effective is the UN overall?

Legend: ■ UN ■ Government ■ Other

Percentage of respondents
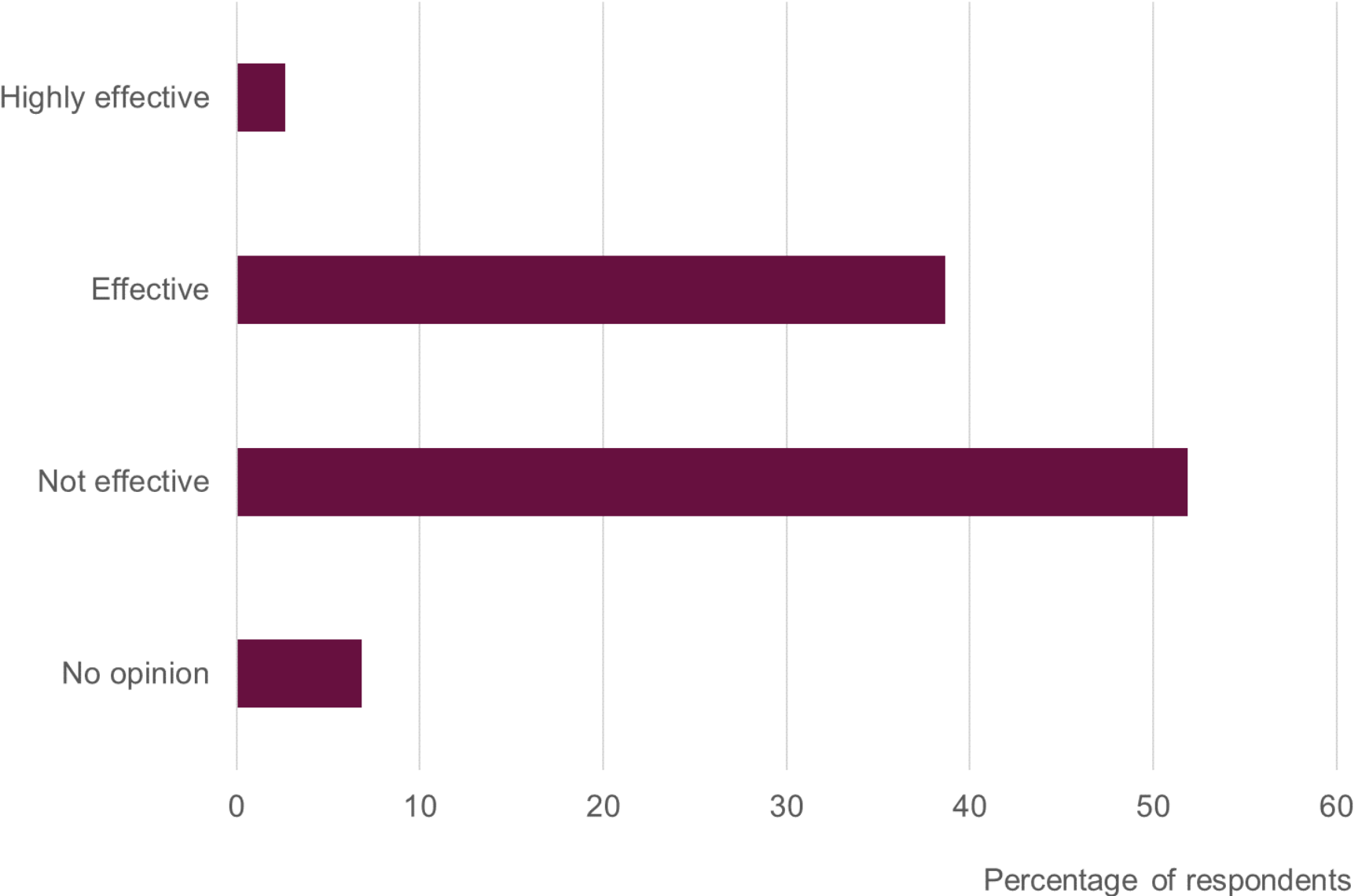
Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?
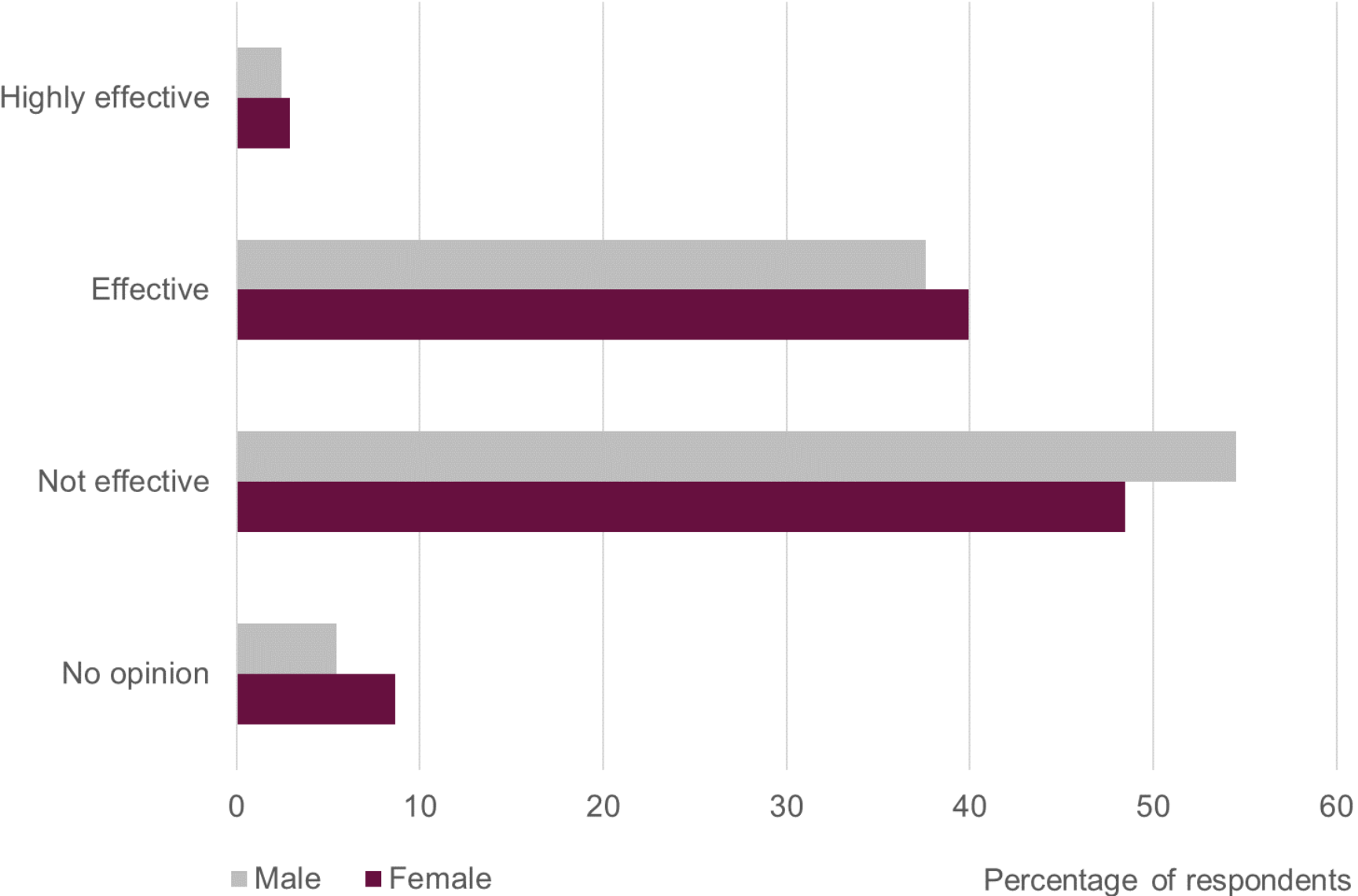
Q2: How effective is the UN overall?

Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?

Q2: How effective is the UN overall?

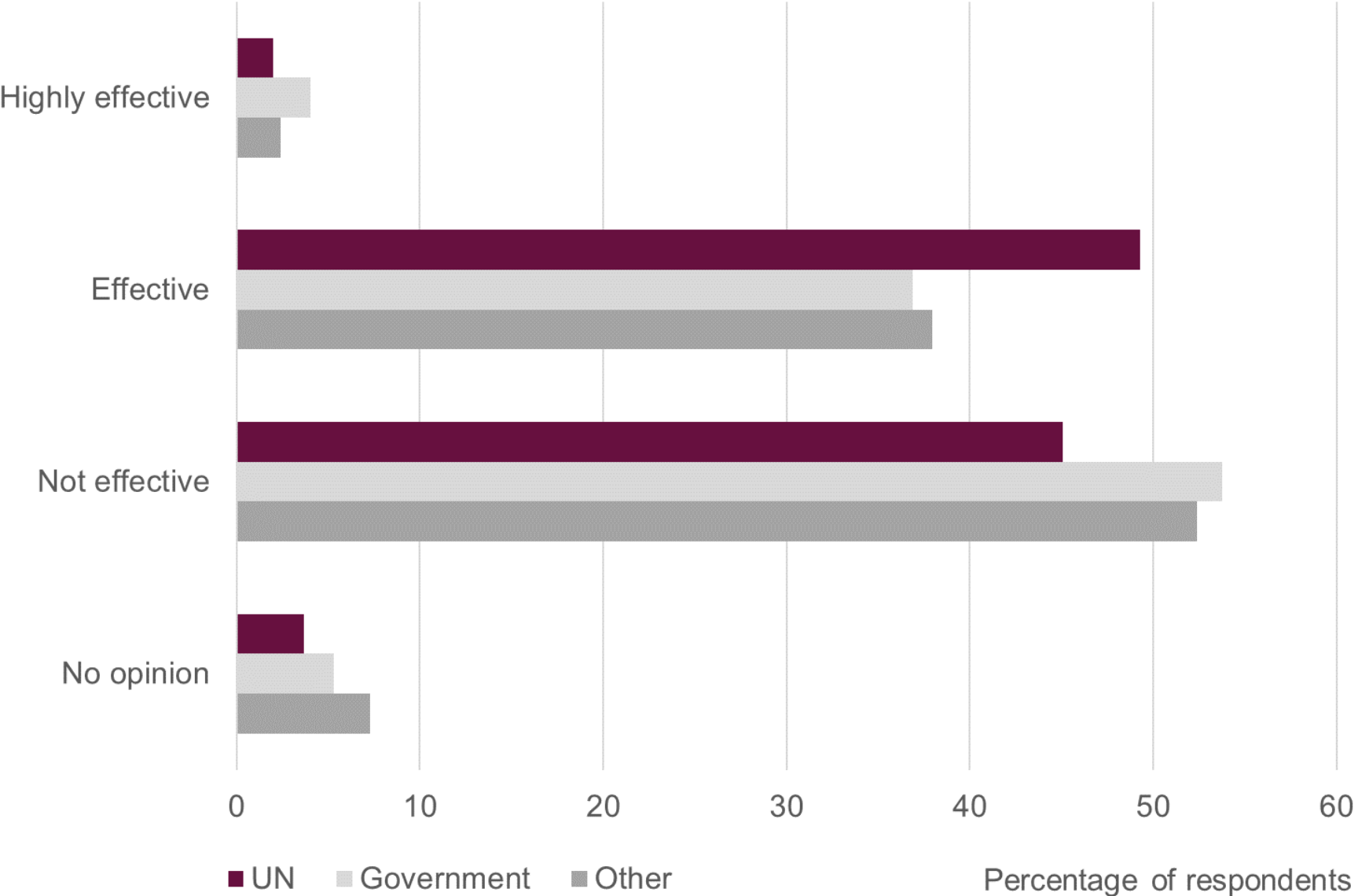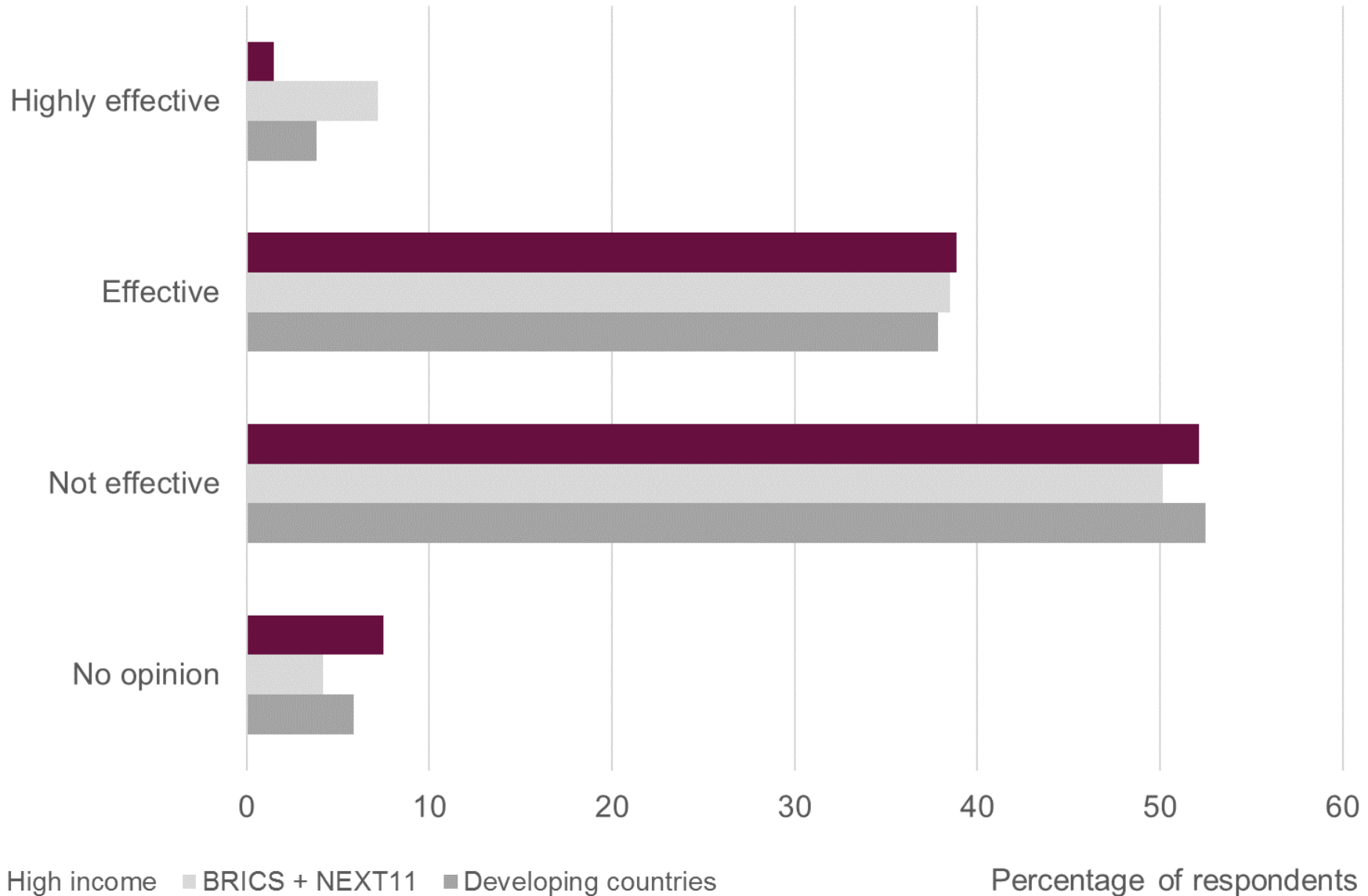|	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Highly effective	10	1	4	0	4	1	2	3
2. Effective	38	36	39	20	45	42	41	39
3. Not effective	49	56	51	72	44	49	52	52
4. No opinion	4	7	5	8	7	8	5	7

Note: Respondents were asked: How effective is the UN overall in maintaining peace and security, promoting sustainable development, protecting human rights, upholding international law, and delivering humanitarian aid?

Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

Percentage of respondents

Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

■ Male ■ Female

Percentage of respondents

Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

Percentage of respondents

■ UN ■ Government ■ Other

Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

Address urgent crises of conflict and human displacement

Draft a new Agenda for Peace to spell out possible innovations for international peace and security

Move to implement 2015 proposals on peacekeeping and peacebuilding operations

Review the effectiveness of the UN development system

Review the effectiveness of the UN human rights activities

Other

Review the effectiveness of UN humanitarian relief

■ High income ■ BRICS + NEXT11 ■ Developing countries

Percentage of respondents

Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

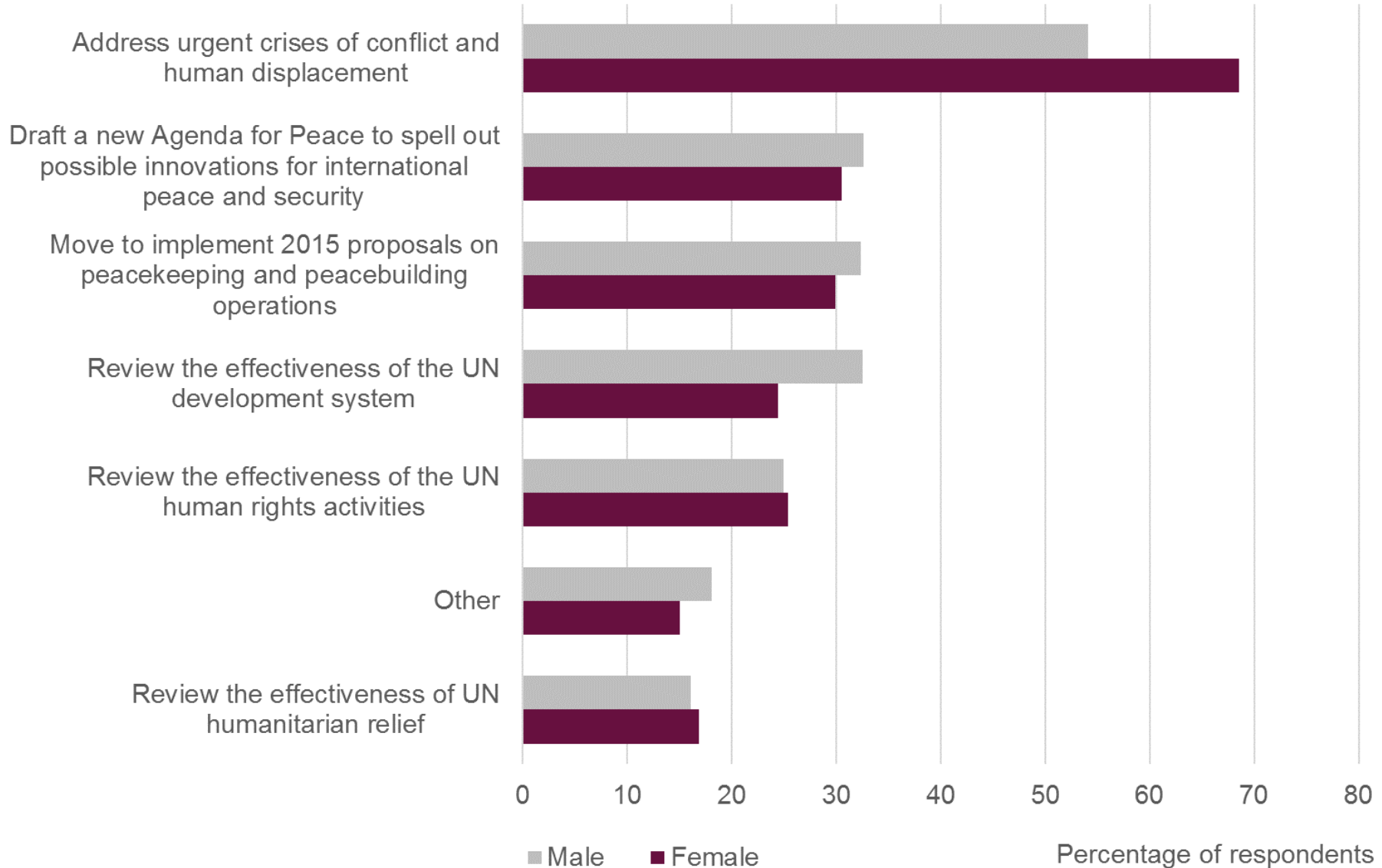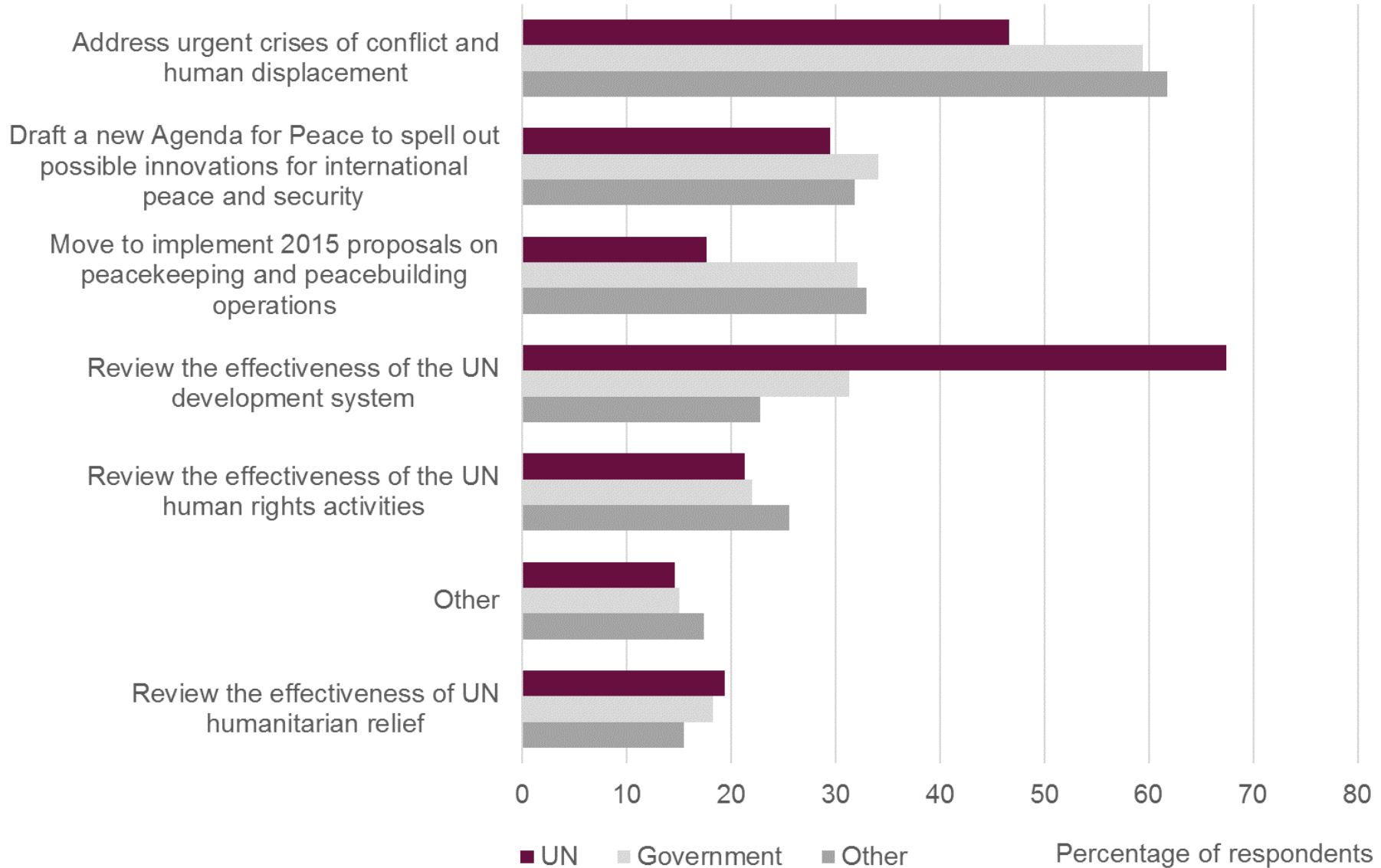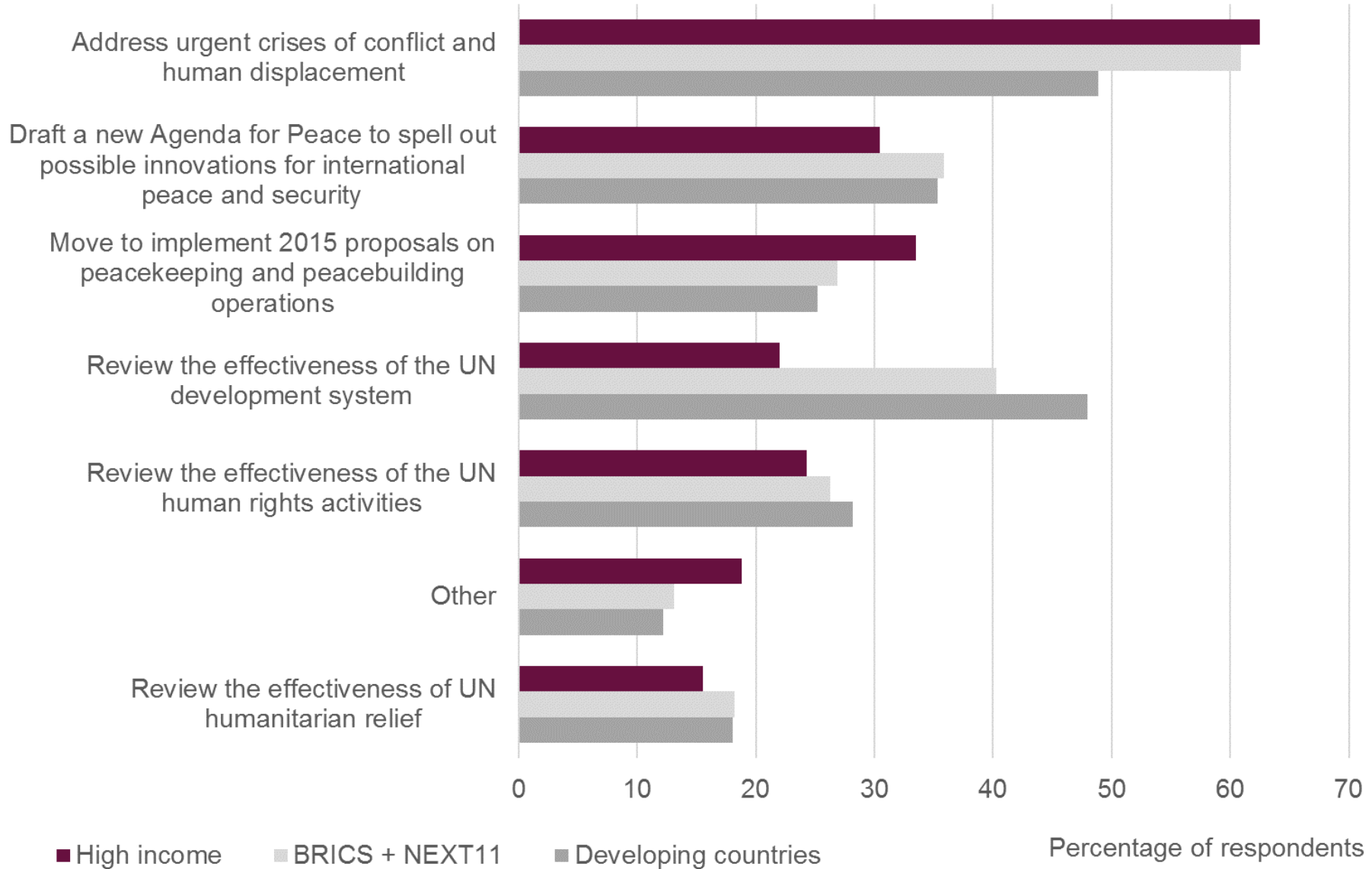|	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Move to implement 2015 proposals on peacekeeping and peacebuilding operations	28	34	23	21	33	32	31	31
2. Review the effectiveness of the UN development system	43	26	48	30	23	15	45	29
3. Review the effectiveness of the UN human rights activities	25	26	31	30	23	22	25	25
4. Review the effectiveness of UN humanitarian relief	19	15	19	23	18	13	16	17
5. Address urgent crises of conflict and human displacement	54	62	56	56	58	65	56	60
6. Draft a new Agenda for Peace to spell out possible innovations for international peace and security	33	31	33	44	30	31	35	32
99. Other	13	18	15	10	19	23	8	17

Q3: What should be the main substantive priorities of the new Secretary-General in the first six to nine months? (Choose one or two)

Address urgent crises of conflict and human displacement

Draft a new Agenda for Peace to spell out possible innovations for international peace and security

Move to implement 2015 proposals on peacekeeping and peacebuilding operations

Review the effectiveness of the UN development system

Review the effectiveness of the UN human rights activities

Other

Review the effectiveness of UN humanitarian relief

■ Effective   ■ Less effective   Percentage of respondents

Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

Percentage of respondents

Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

Guarantee protection for whistle-blowers
Make senior appointments based on merit
Commit all staff to reporting on human rights violations
Improve the staff performance and promotion systems
Improve gender balance in the Secretariat
Enforce staff rotation policies
Reduce overall staff numbers, including the most senior posts
Other
Increase overall staff numbers

■ Male ■ Female   Percentage of respondents

Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

■ UN ■ Government ■ Other   Percentage of respondents

Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

■ High income ■ BRICS + NEXT11 ■ Developing countries

Percentage of respondents

Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)

	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Make senior appointments based on merit	65	62	46	69	58	67	73	62
2. Improve gender balance in the Secretariat	38	39	35	20	46	48	40	40
3. Reduce overall staff numbers, including the most senior posts	19	11	19	21	11	5	17	13
4. Increase overall staff numbers	14	5	6	8	11	6	11	8
7. Improve the staff performance and promotion systems	55	35	54	58	37	26	62	41
8. Commit all staff to reporting on human rights violations	39	52	36	38	50	58	38	48
9. Guarantee protection for whistle-blowers	48	67	48	56	67	78	48	63
10. Enforce staff rotation policies	24	17	30	28	17	10	37	20
99. Other	11	10	11	12	13	11	11	11

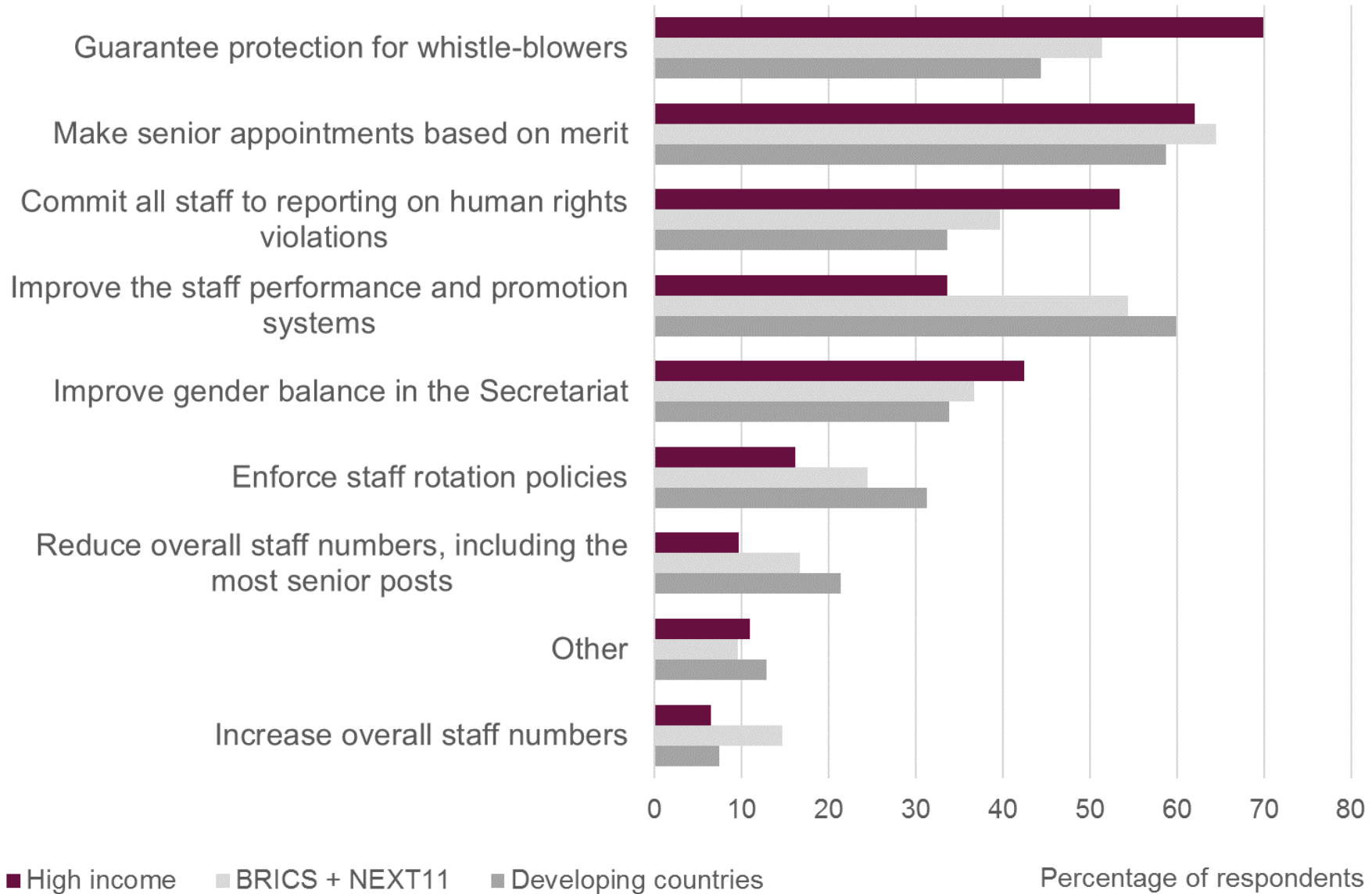# Q4: What should be the main staffing priorities of the new Secretary-General during the first six to nine months? (Choose up to four)
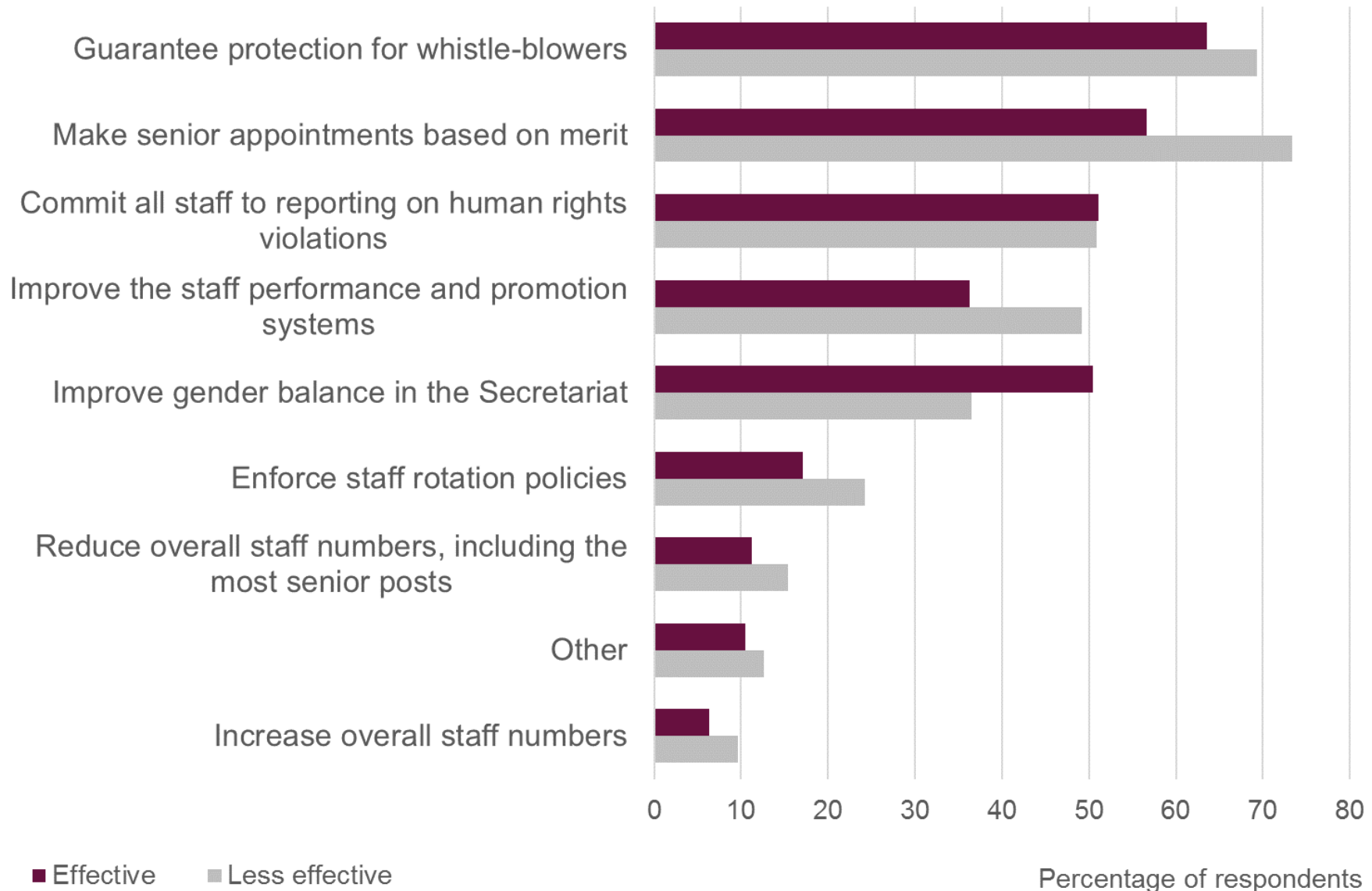

Percentage of respondents

■ Effective   ■ Less effective

Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

Percentage of respondents

Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

■ Male ■ Female Percentage of respondents

Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)
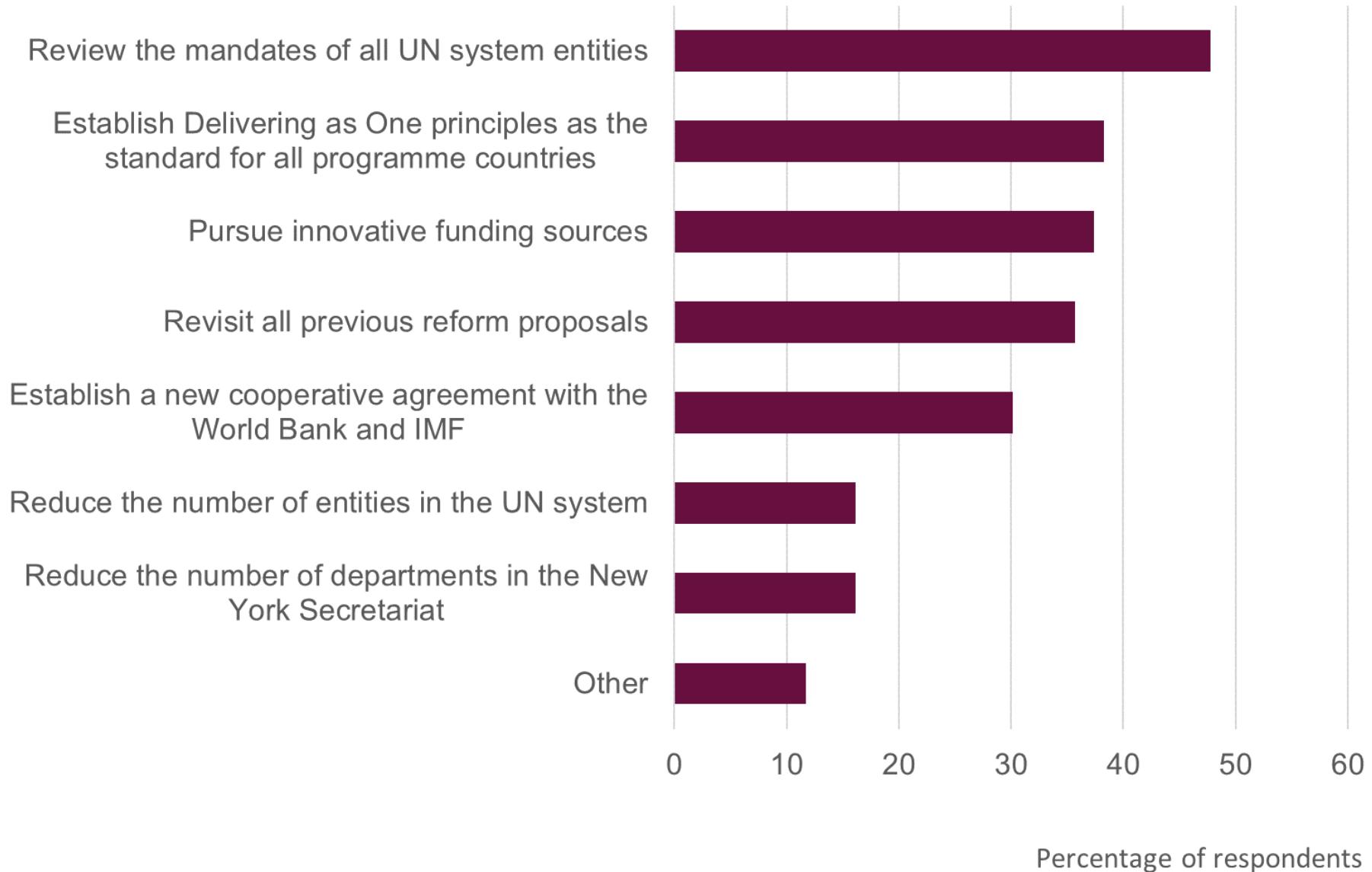

Review the mandates of all UN system entities

Establish Delivering as One principles as the standard for all programme countries

Pursue innovative funding sources

Revisit all previous reform proposals

Establish a new cooperative agreement with the World Bank and IMF

Reduce the number of entities in the UN system

Reduce the number of departments in the New York Secretariat

Other

0   10   20   30   40   50   60

■ UN   ■ Government   ■ Other   Percentage of respondents

Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

■ High income   ■ BRICS + NEXT11   ■ Developing countries

Percentage of respondents

Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)

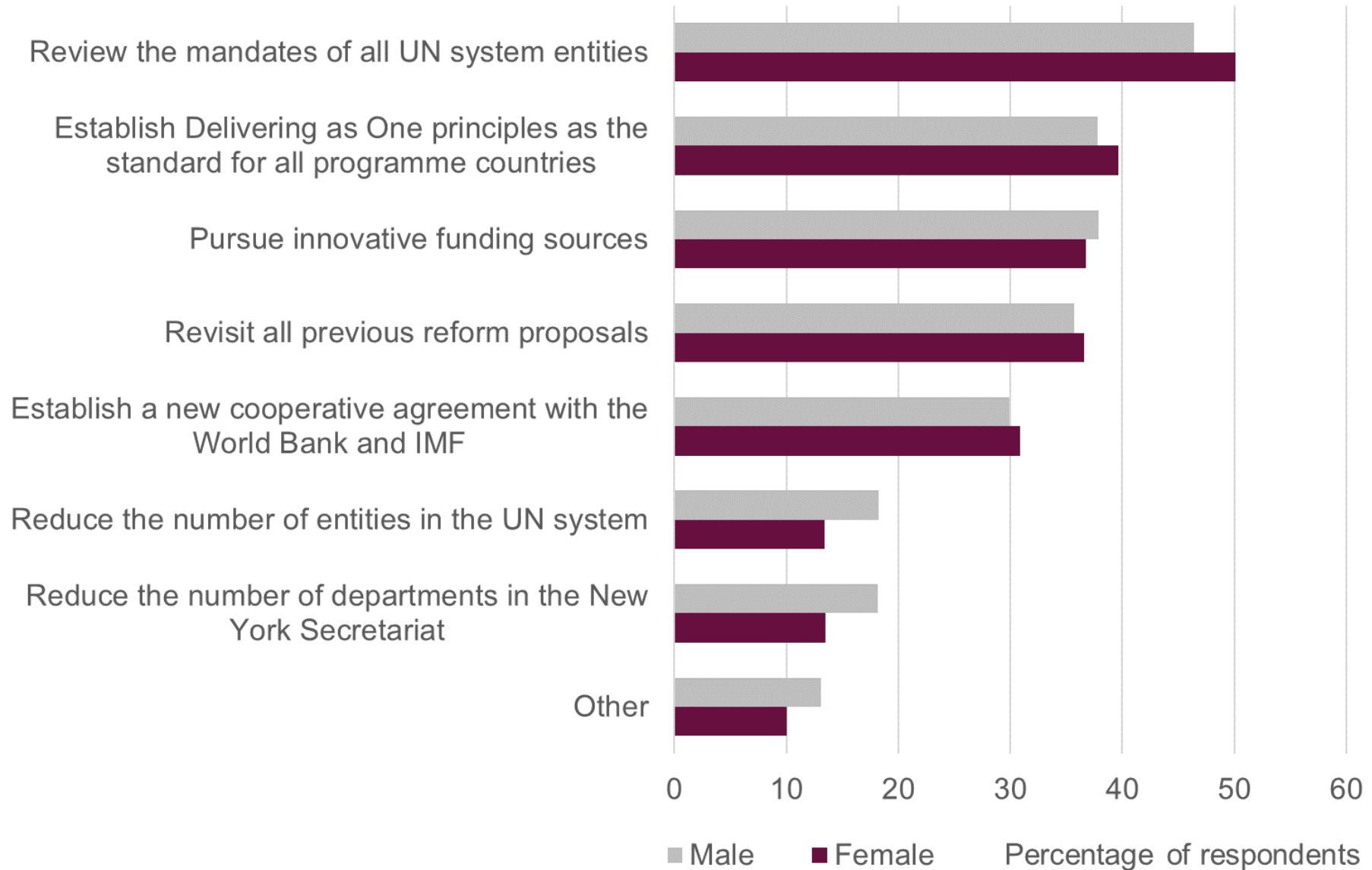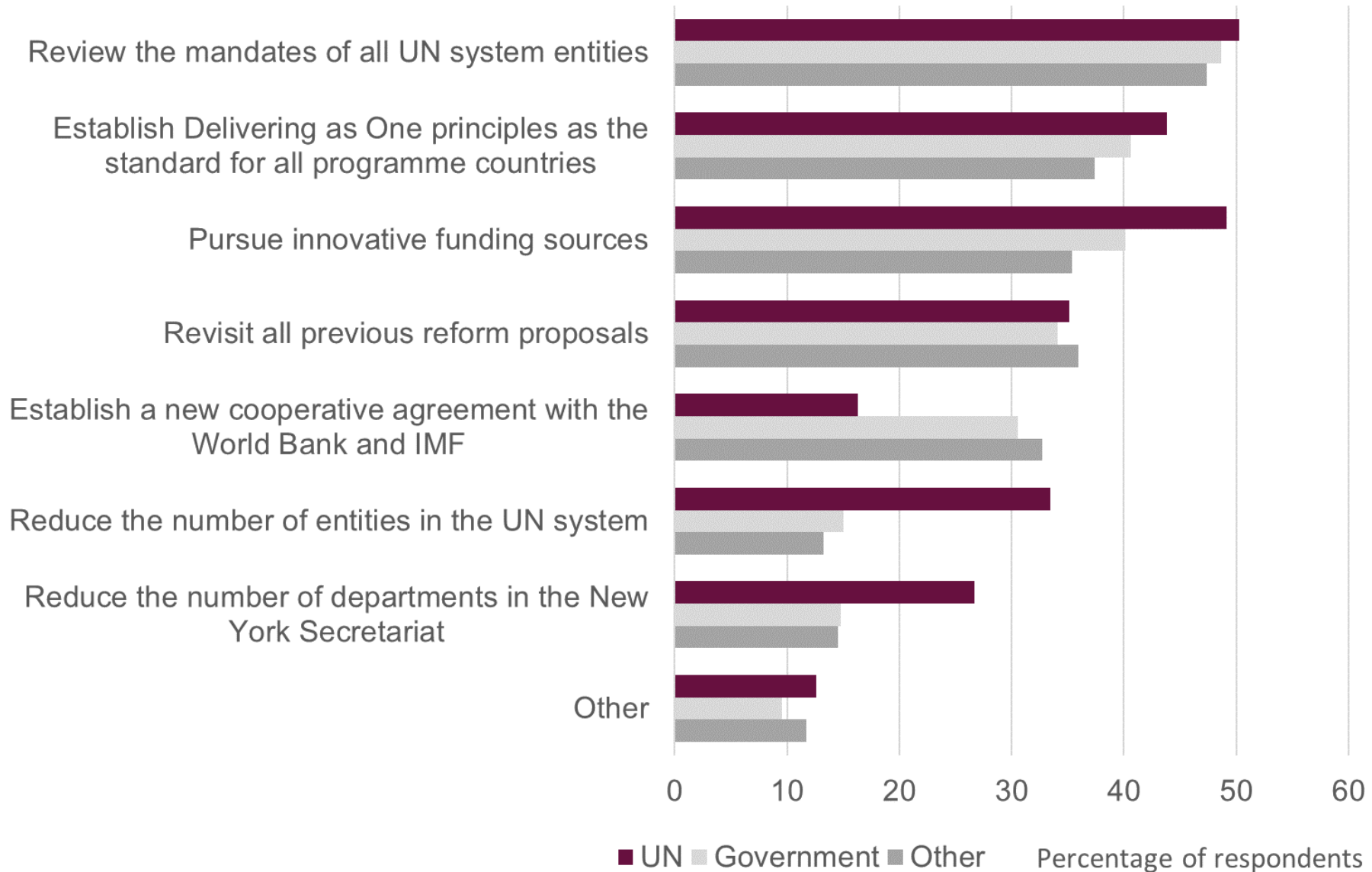|	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Pursue innovative funding sources	45	32	48	48	38	29	54	38
2. Revisit all previous reform proposals	38	34	42	42	32	38	42	36
3. Reduce the number of departments in the New York Secretariat	24	16	16	27	14	12	17	16
4. Reduce the number of entities in the UN system	22	16	17	14	14	13	17	16
5. Review the mandates of all UN system entities	48	45	45	42	52	48	56	48
6. Establish a new cooperative agreement with the World Bank and IMF	25	31	32	28	34	30	24	30
7. Establish Delivering as One principles as the standard for all programme countries	48	36	44	47	34	36	49	38
99. Other	5	12	8	7	16	14	7	12

Q5: What should be the main organizational priorities of the new Secretary-General during the first six to nine months? (Choose up to three)
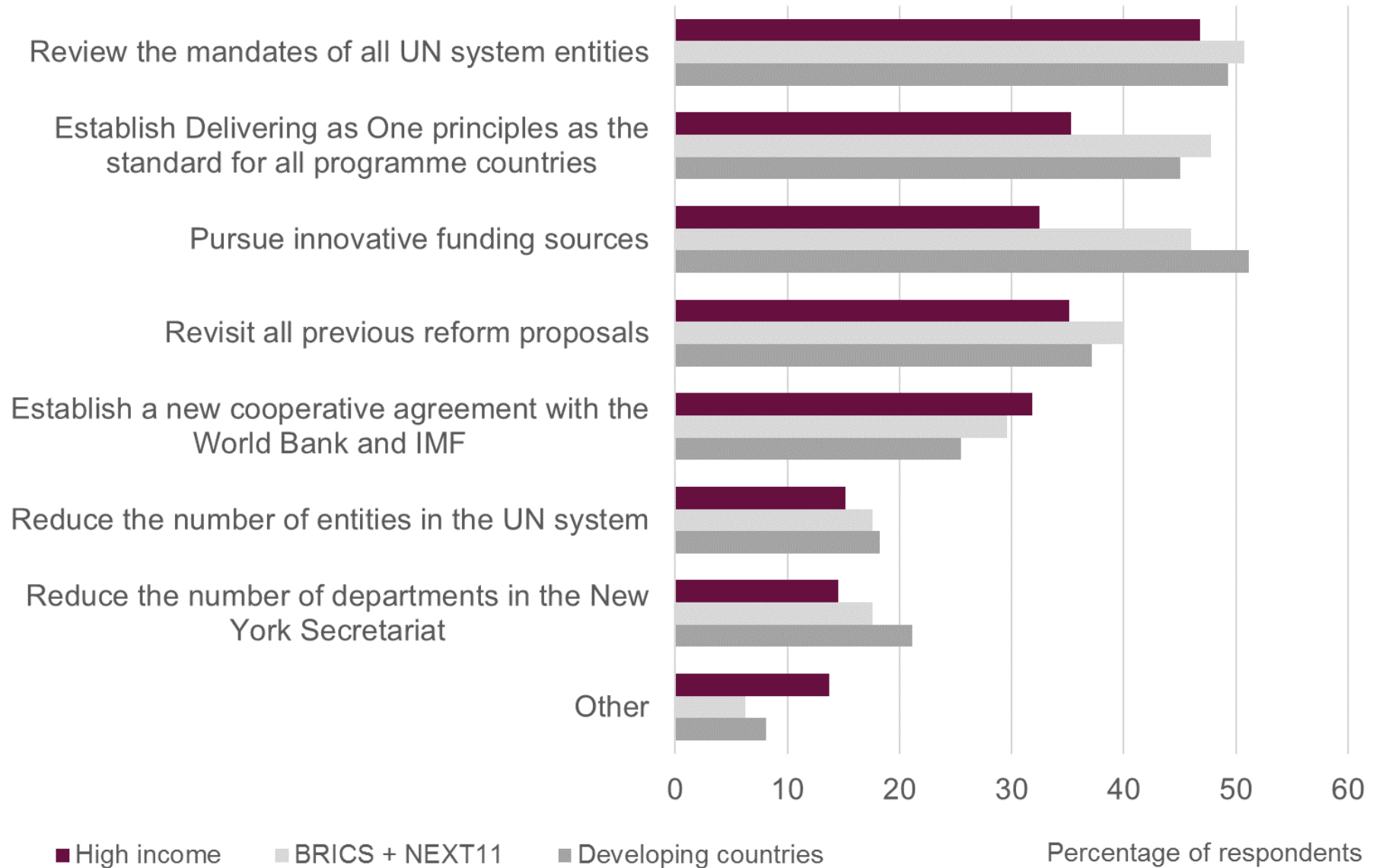

Review the mandates of all UN system entities

Establish Delivering as One principles as the standard for all programme countries

Pursue innovative funding sources

Revisit all previous reform proposals

Establish a new cooperative agreement with the World Bank and IMF

Reduce the number of entities in the UN system

Reduce the number of departments in the New York Secretariat

Other

0 10 20 30 40 50 60

■ Effective ■ Less effective

Percentage of respondents

Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:

Two or more Deputy Secretaries-General with designated responsibilities?

One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?

One Deputy Secretary-General with no designated line responsibilities?

0   10   20   30   40   50   60

Percentage of respondents

Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:

Two or more Deputy Secretaries-General with designated responsibilities?

One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?

One Deputy Secretary-General with no designated line responsibilities?

0   10   20   30   40   50   60

■ Male   ■ Female

Percentage of respondents

Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:

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One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?

One Deputy Secretary-General with no designated line responsibilities?

■ UN   ■ Government   ■ Other   Percentage of respondents

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One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?

One Deputy Secretary-General with no designated line responsibilities?

0   10   20   30   40   50   60

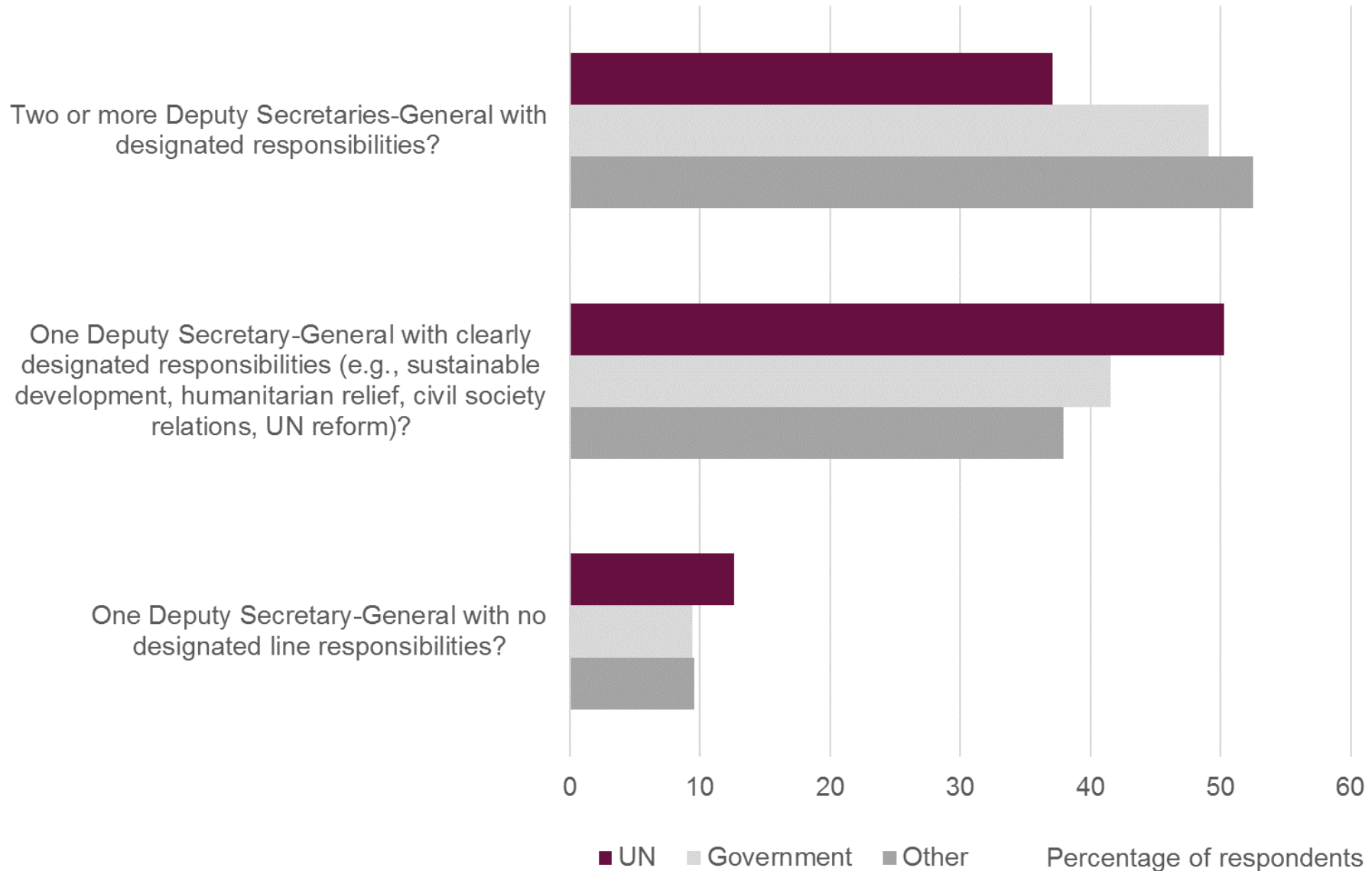■ High income   ■ BRICS + NEXT11   ■ Developing countries

Percentage of respondents

Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:
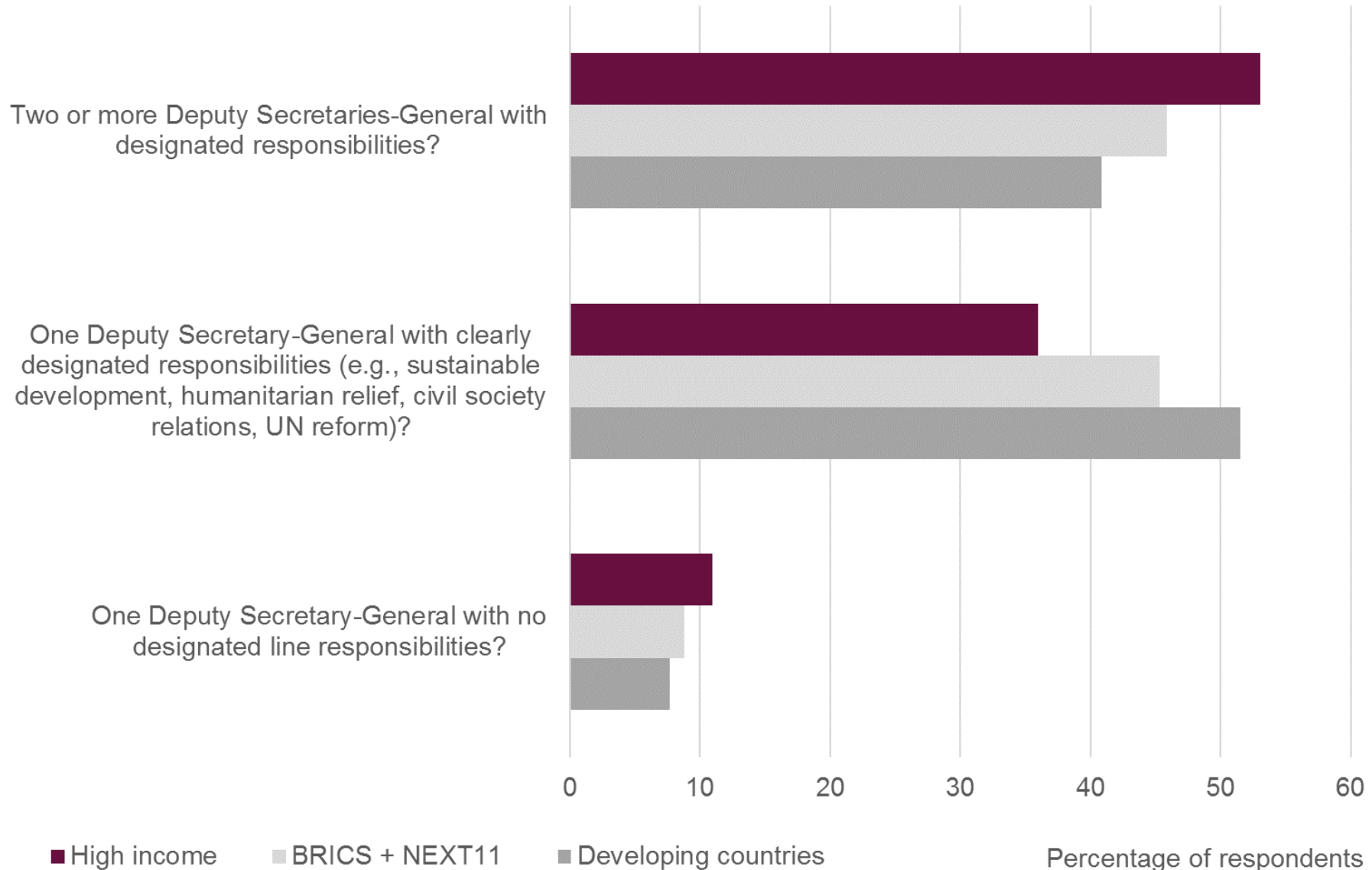
	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. One Deputy Secretary-General with no designated line responsibilities?	8	11	9	6	10	10	8	10
2. One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?	51	37	55	39	43	28	38	40
3. Two or more Deputy Secretaries-General with designated responsibilities?	40	52	35	55	46	63	54	50

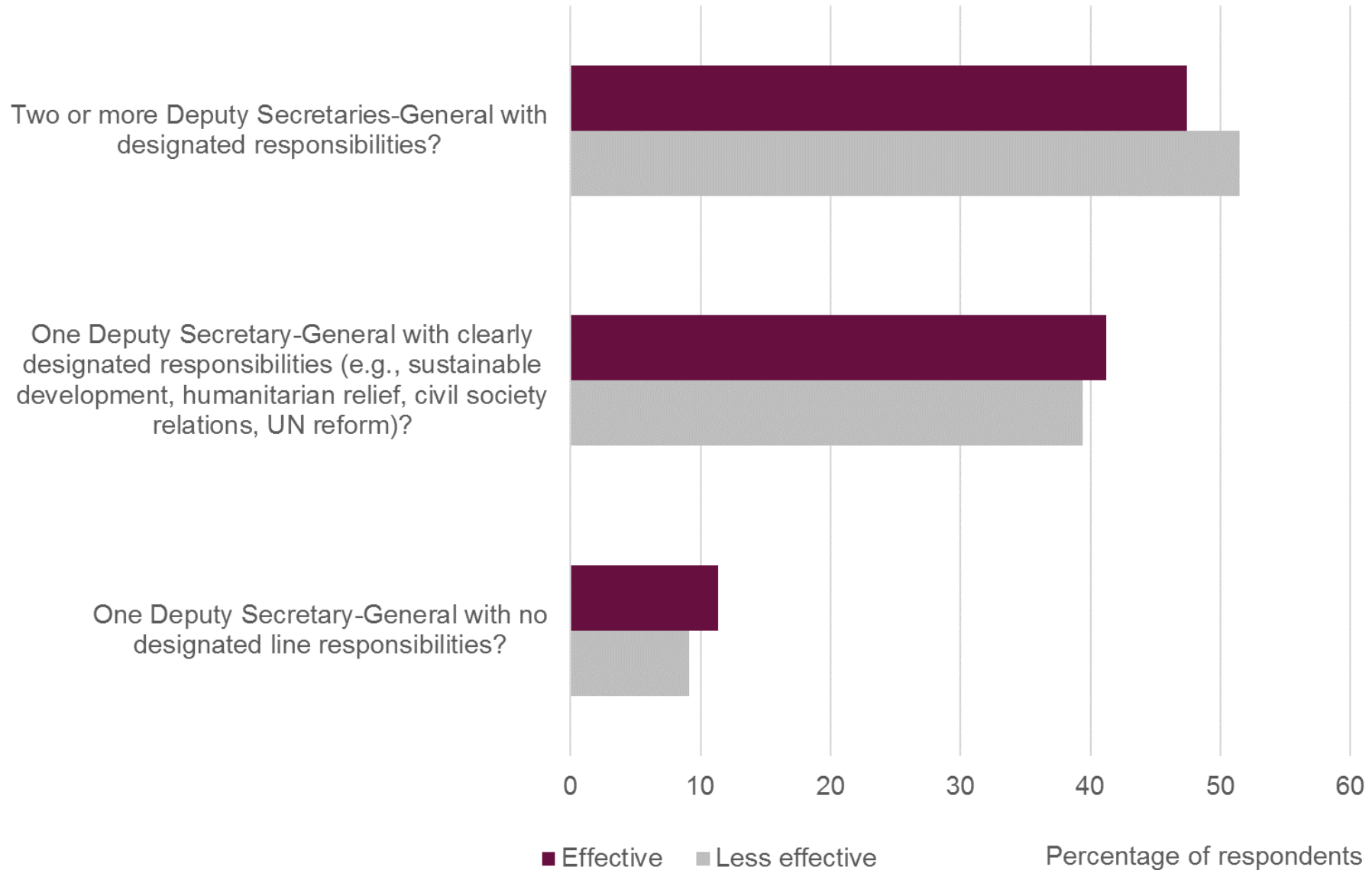# Q6: Since the 1990 there has been one Deputy Secretary-General without designated line responsibilities. In the future, should there be:
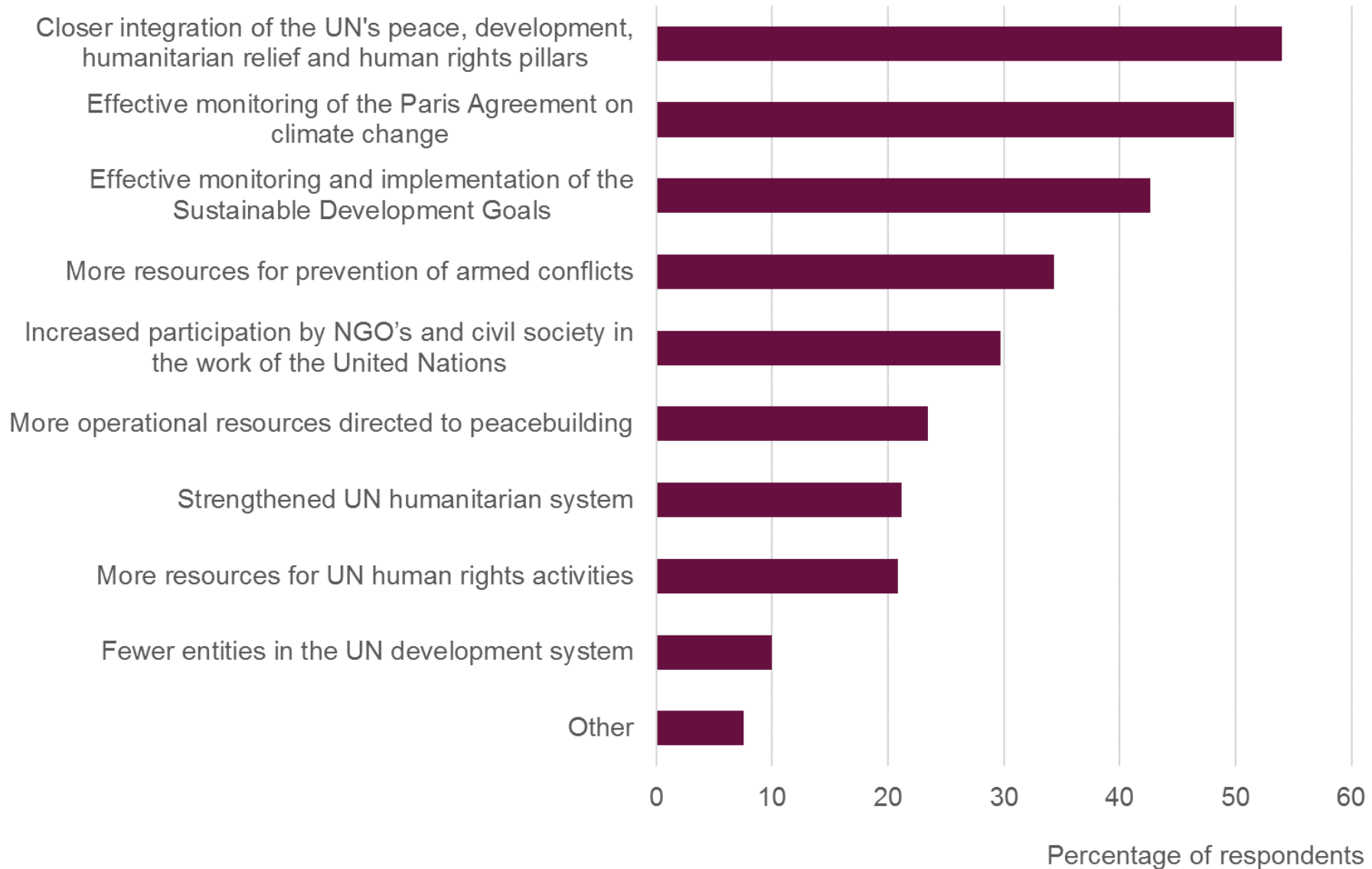

Two or more Deputy Secretaries-General with designated responsibilities?

One Deputy Secretary-General with clearly designated responsibilities (e.g., sustainable development, humanitarian relief, civil society relations, UN reform)?

One Deputy Secretary-General with no designated line responsibilities?

0 10 20 30 40 50 60

■ Effective   ■ Less effective

Percentage of respondents

Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

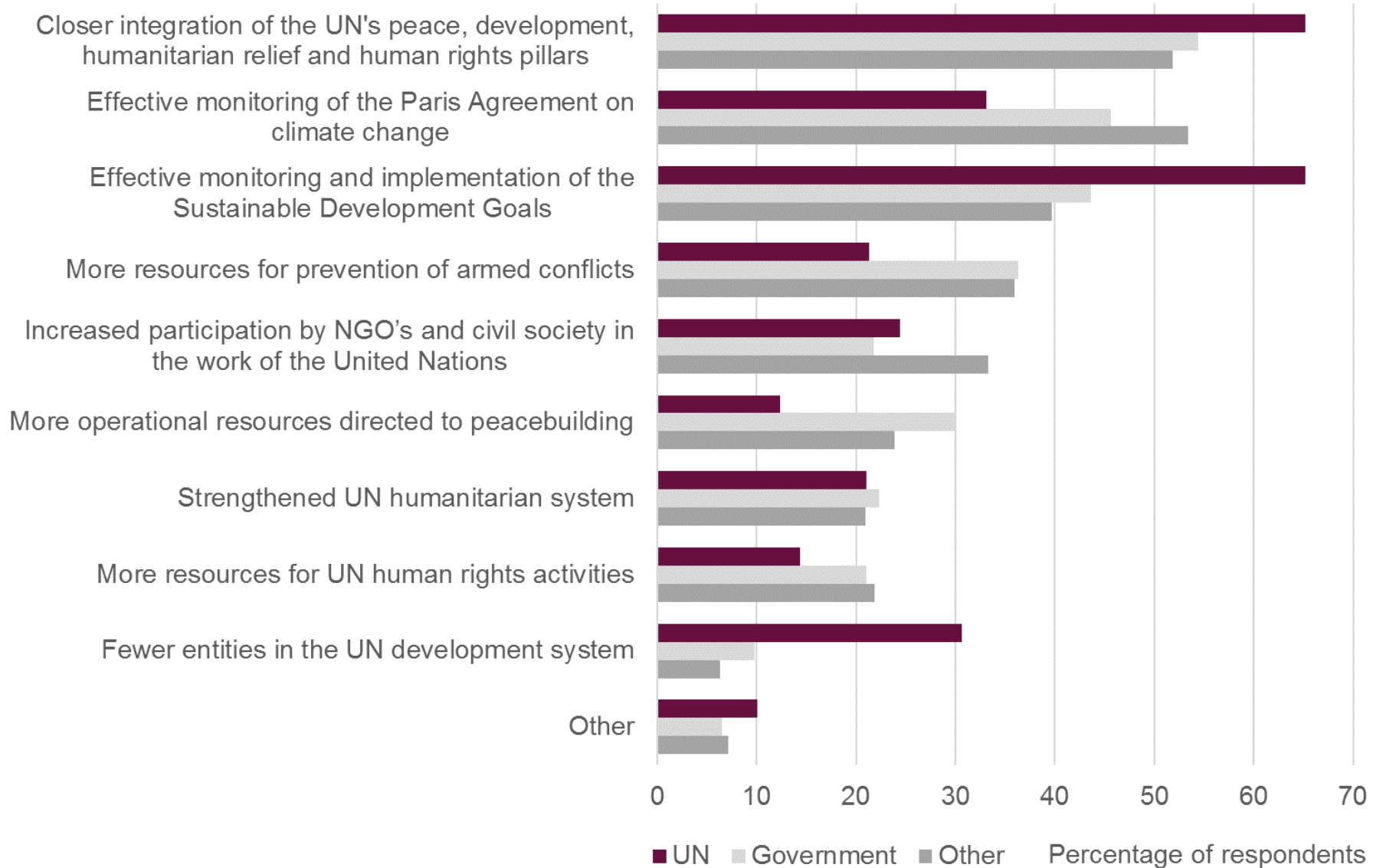| Category	Percentage of respondents
Closer integration of the UN's peace, development, humanitarian relief and human rights pillars	~54
Effective monitoring of the Paris Agreement on climate change	~50
Effective monitoring and implementation of the Sustainable Development Goals	~43
More resources for prevention of armed conflicts	~34
Increased participation by NGO's and civil society in the work of the United Nations	~30
More operational resources directed to peacebuilding	~23
Strengthened UN humanitarian system	~21
More resources for UN human rights activities	~21
Fewer entities in the UN development system	~10
Other	~7

Percentage of respondents

Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

Closer integration of the UN's peace, development, humanitarian relief and human rights pillars

Closer integration of the UN's peace, development, humanitarian relief and human rights pillars

Effective monitoring of the Paris Agreement on climate change

Effective monitoring and implementation of the Sustainable Development Goals

More resources for prevention of armed conflicts

Increased participation by NGO's and civil society in the work of the United Nations

More operational resources directed to peacebuilding

Strengthened UN humanitarian system

More resources for UN human rights activities

Fewer entities in the UN development system

■ Male   ■ Female   Percentage of respondents

Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

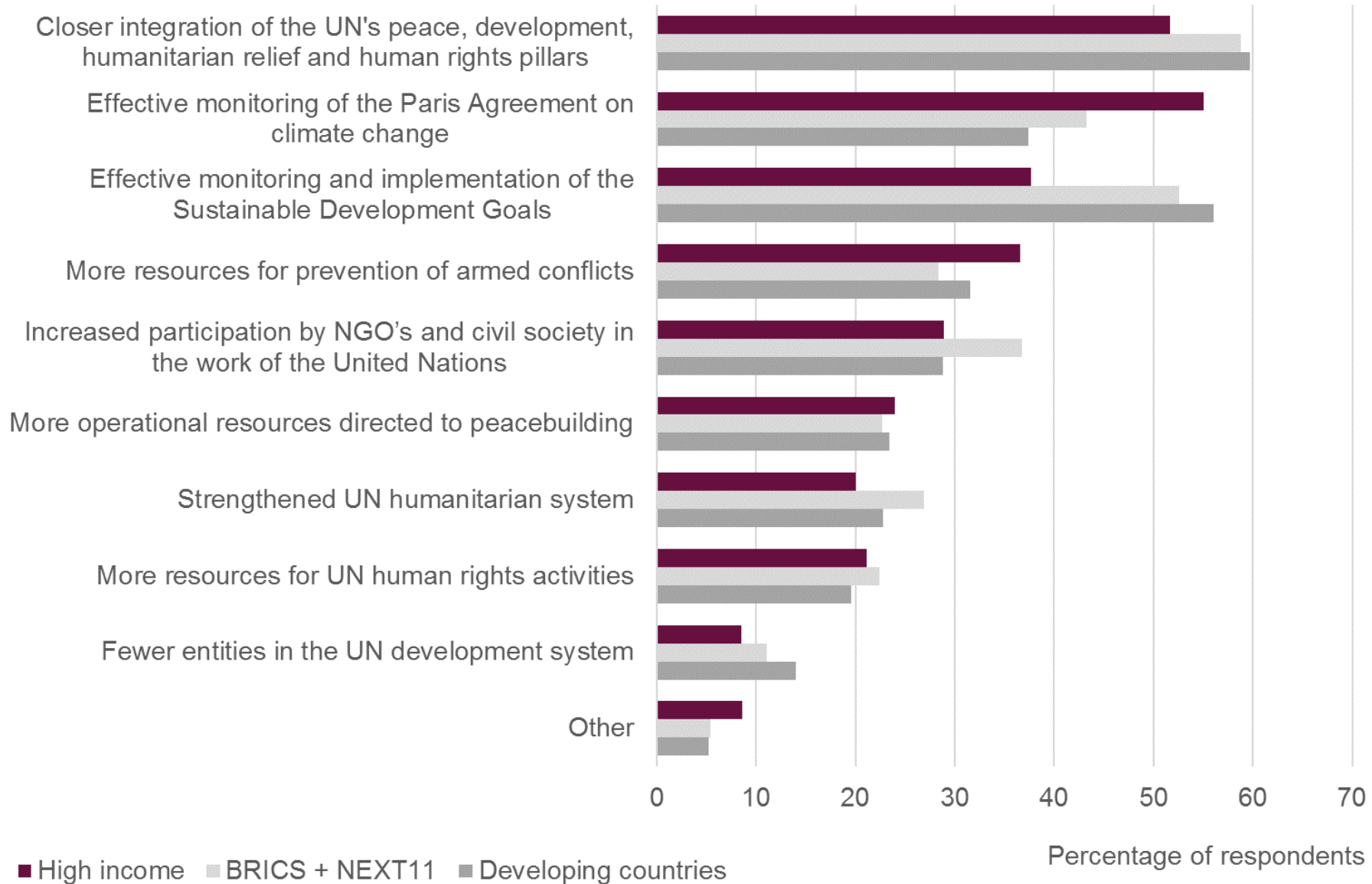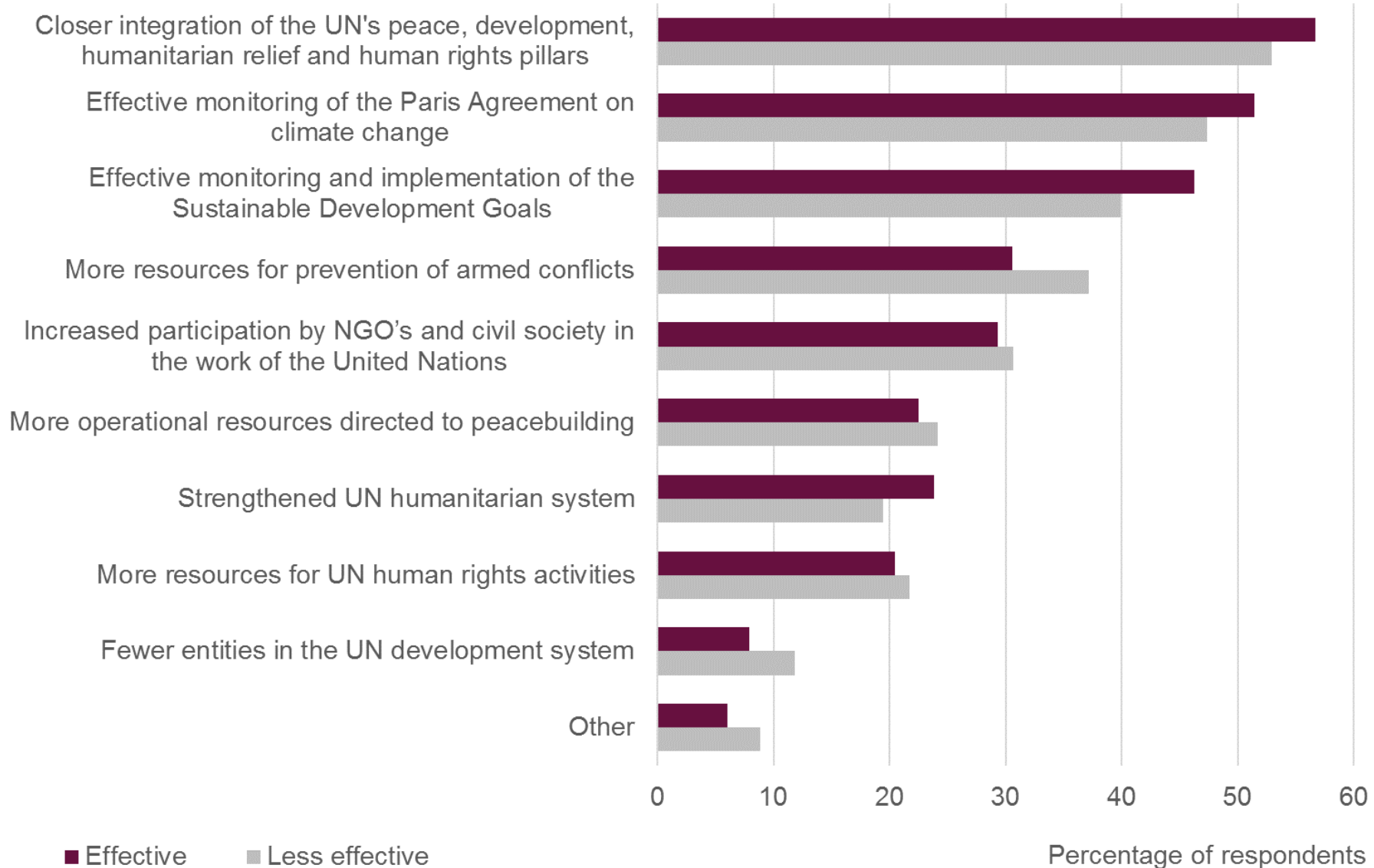Legend: ■ UN ■ Government ■ Other   Percentage of respondents

Categories (top to bottom):
- Closer integration of the UN's peace, development, humanitarian relief and human rights pillars
- Effective monitoring of the Paris Agreement on climate change
- Effective monitoring and implementation of the Sustainable Development Goals
- More resources for prevention of armed conflicts
- Increased participation by NGO's and civil society in the work of the United Nations
- More operational resources directed to peacebuilding
- Strengthened UN humanitarian system
- More resources for UN human rights activities
- Fewer entities in the UN development system
- Other

Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

Percentage of respondents

■ High income ▫ BRICS + NEXT11 ▪ Developing countries
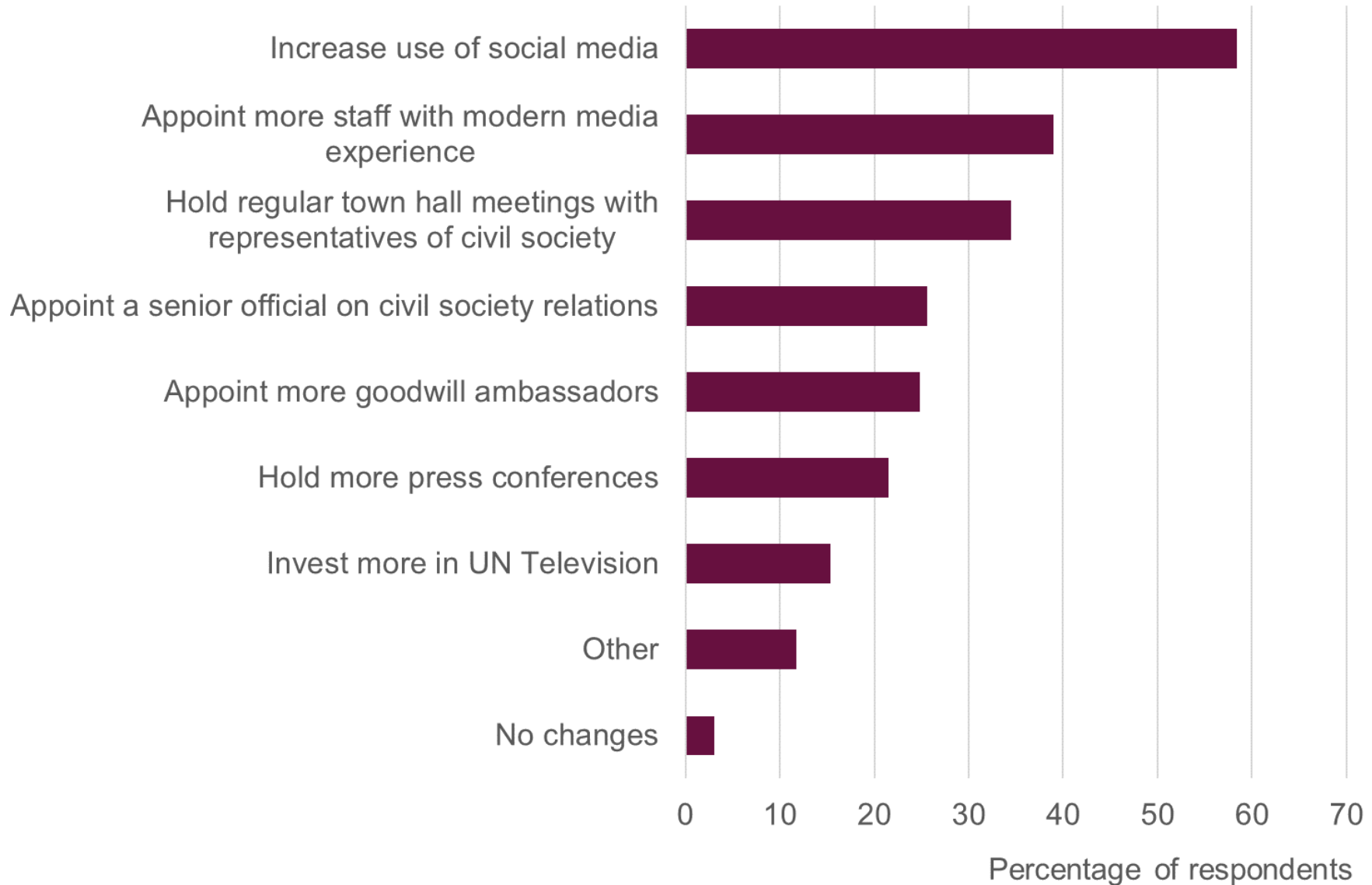
Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Closer integration of the UN's peace, development, humanitarian relief and human rights pillars	58	53	55	56	53	51	62	54
2. More operational resources directed to peacebuilding	25	24	21	30	23	25	21	24
3. More resources for prevention of armed conflicts	29	35	25	52	34	41	34	35
4. More resources for UN human rights activities	23	20	23	21	23	22	16	21
5. Strengthened UN humanitarian system	25	19	33	20	22	16	24	21
6. Fewer entities in the UN development system	14	10	11	14	7	6	12	10
7. Effective monitoring and implementation of the Sustainable Development Goals	53	39	58	36	41	31	59	43
8. Effective monitoring of the Paris Agreement on climate change	38	55	42	34	51	58	42	50
9. Increased participation by NGO's and civil society in the work of the United Nations	31	29	33	34	28	28	35	30
99. Other	5	8	7	3	10	9	5	8

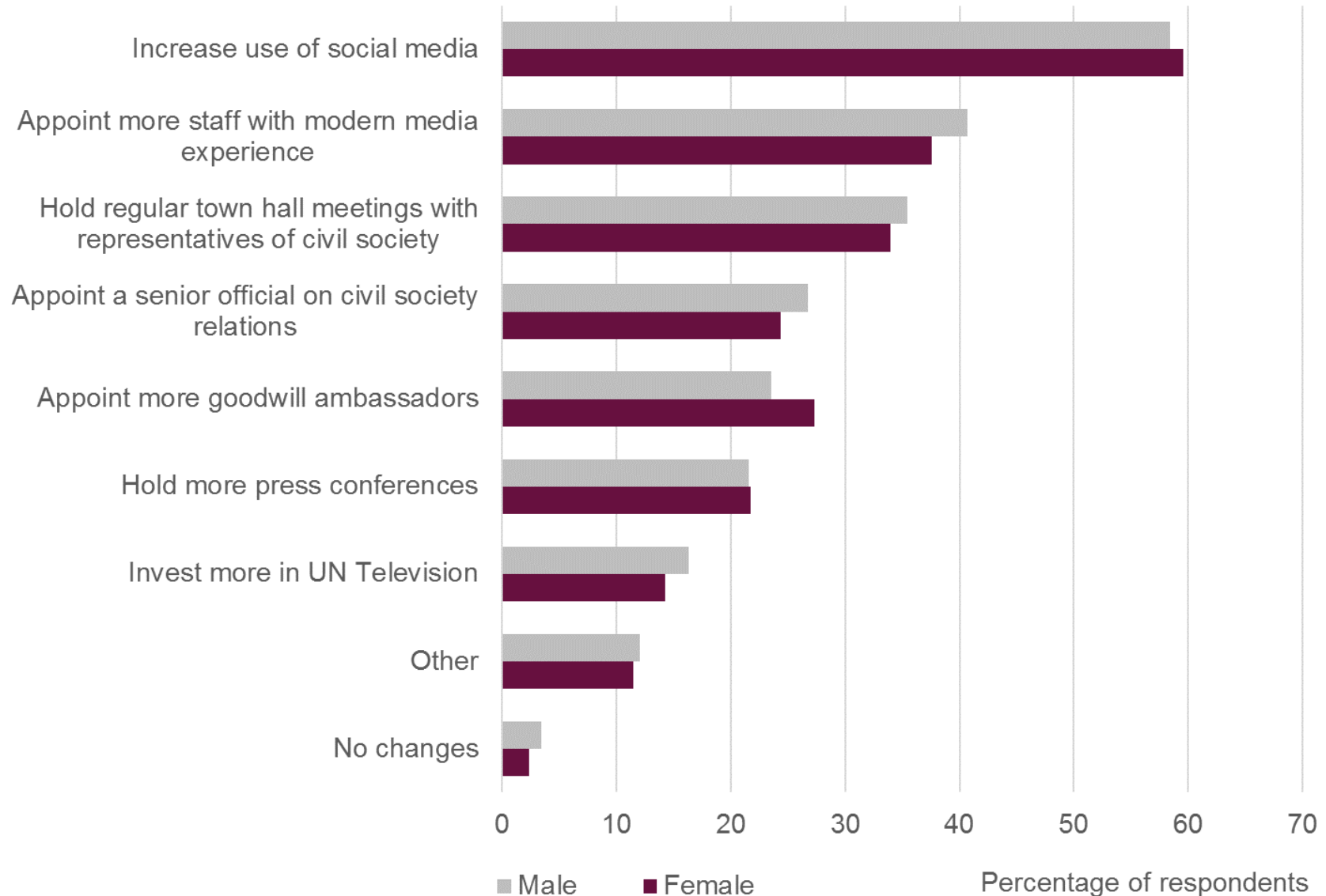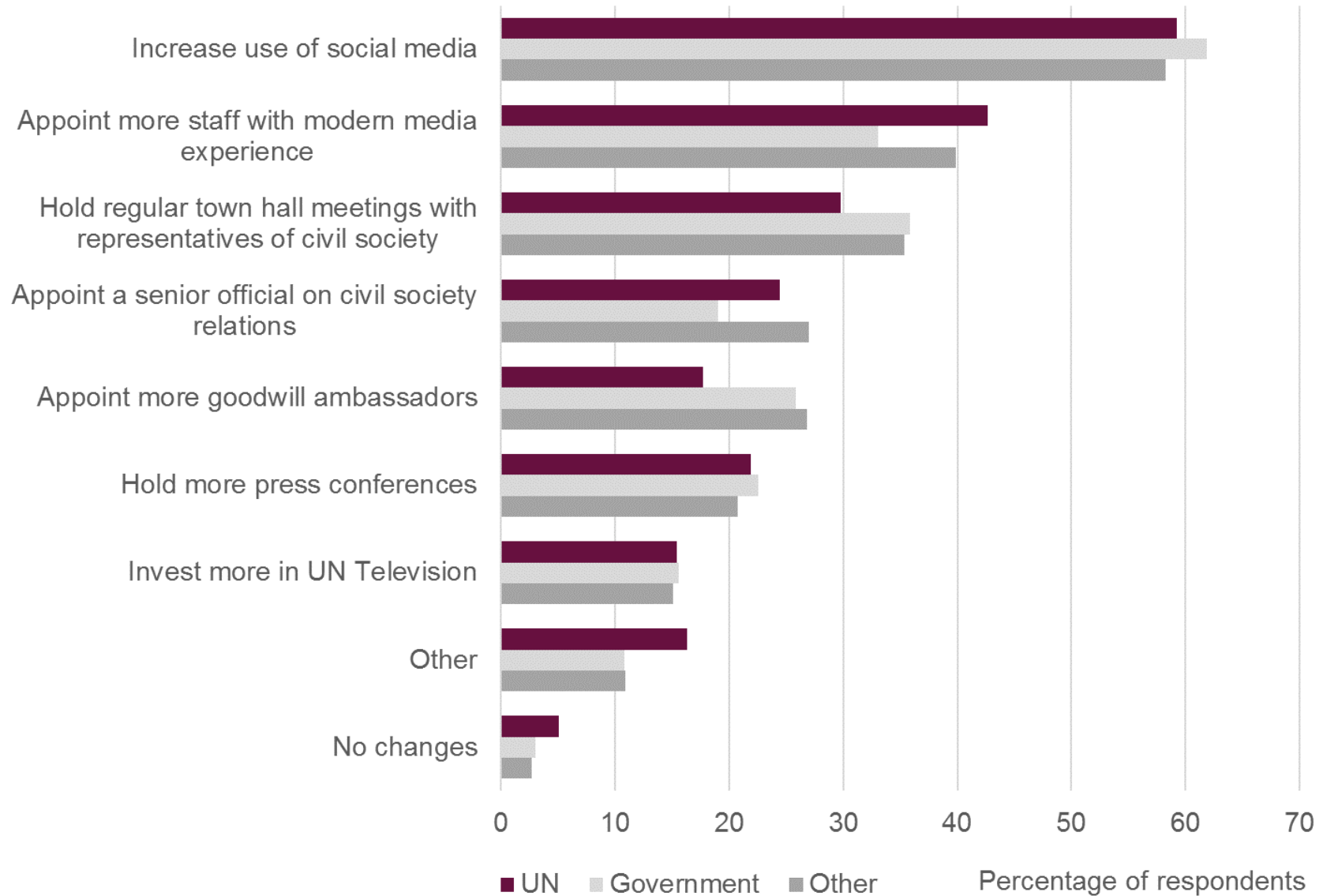# Q7: What should be the key results from the new Secretary-General after his first term? (Choose up to three)

Closer integration of the UN's peace, development, humanitarian relief and human rights pillars

Effective monitoring of the Paris Agreement on climate change

Effective monitoring and implementation of the Sustainable Development Goals

More resources for prevention of armed conflicts

Increased participation by NGO's and civil society in the work of the United Nations

More operational resources directed to peacebuilding

Strengthened UN humanitarian system

More resources for UN human rights activities

Fewer entities in the UN development system

Other

■ Effective ■ Less effective

Percentage of respondents

Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

Percentage of respondents

Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)
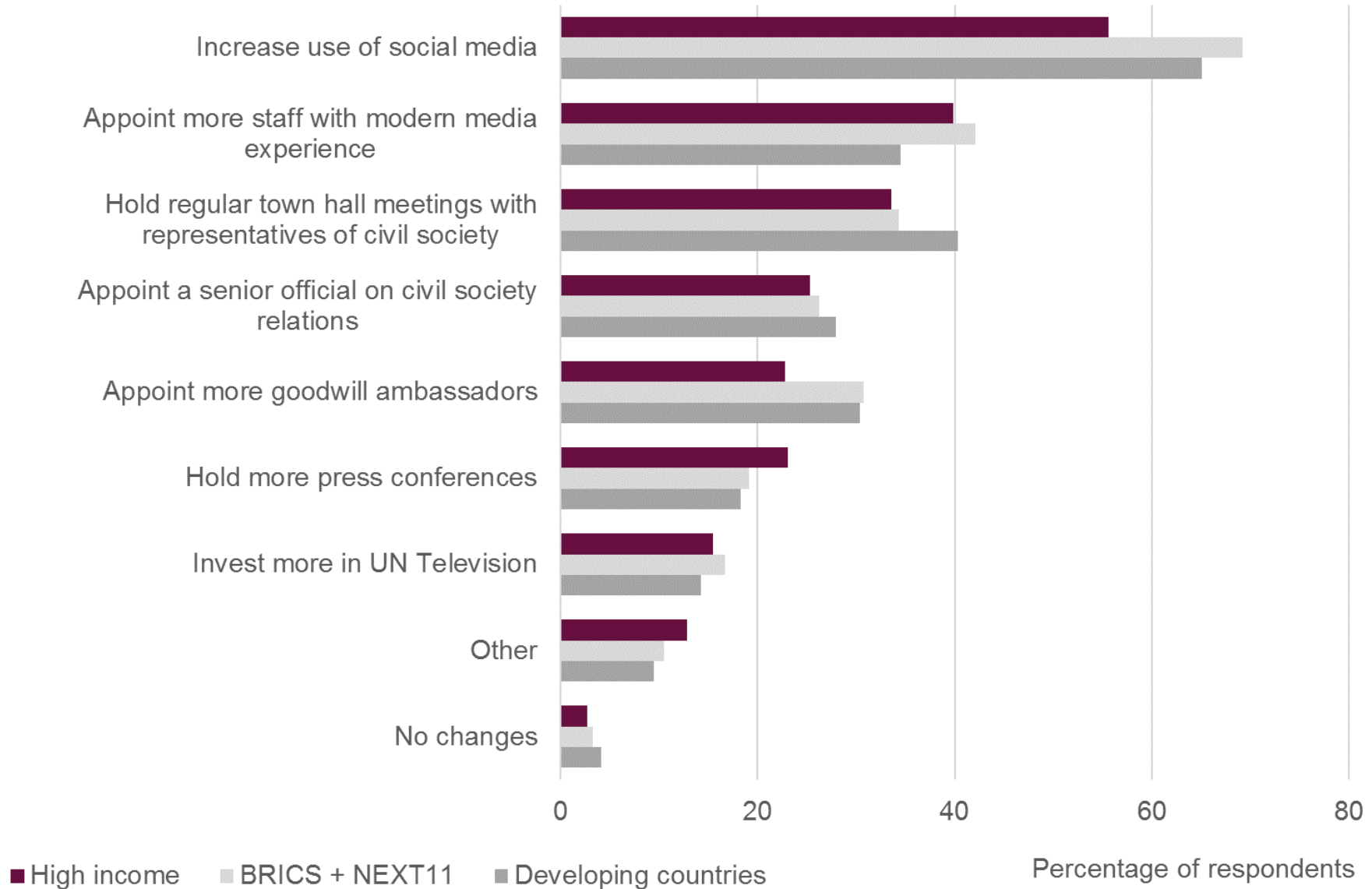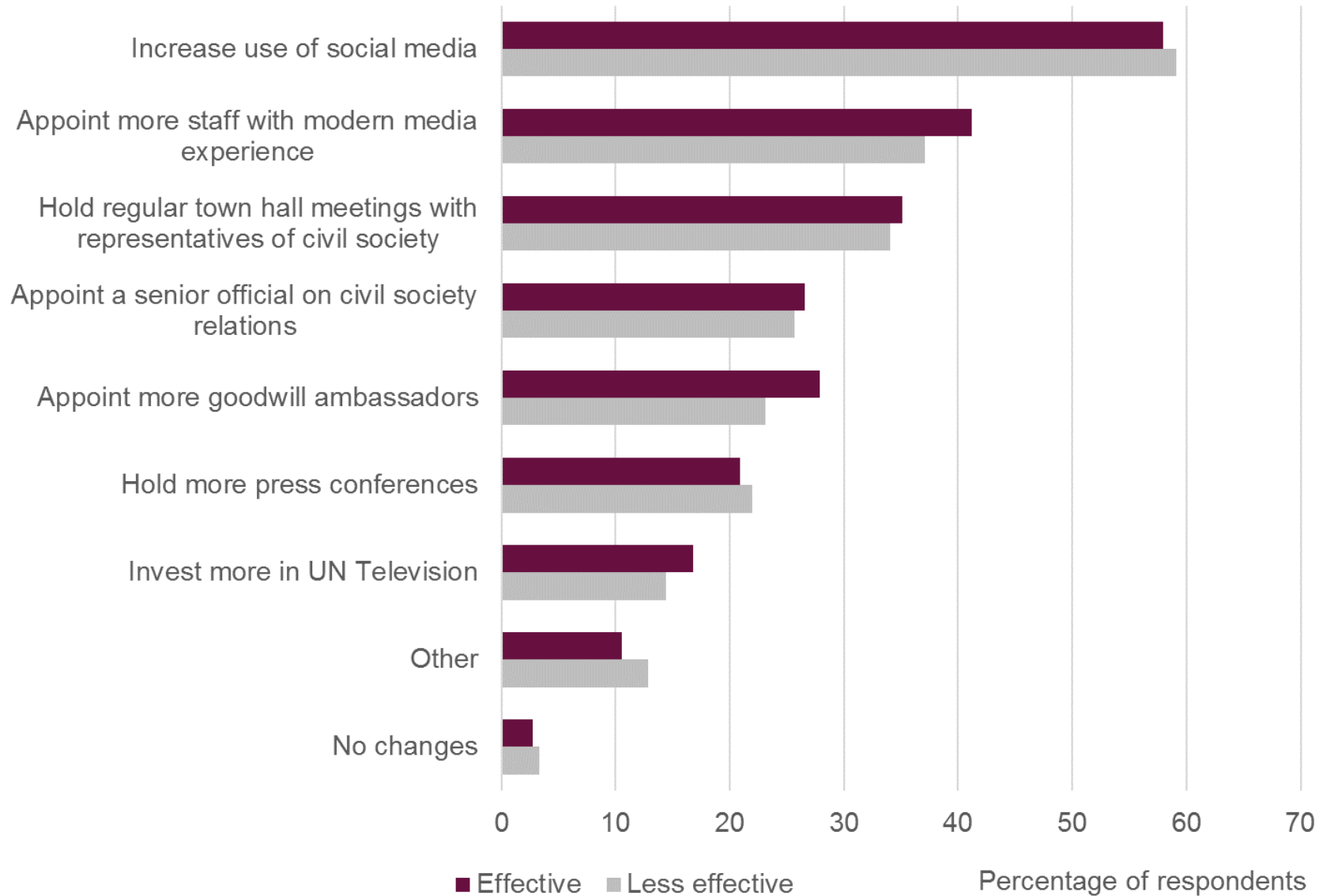

■ Male ■ Female

Percentage of respondents

Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

Percentage of respondents

■ UN ■ Government ■ Other

Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)
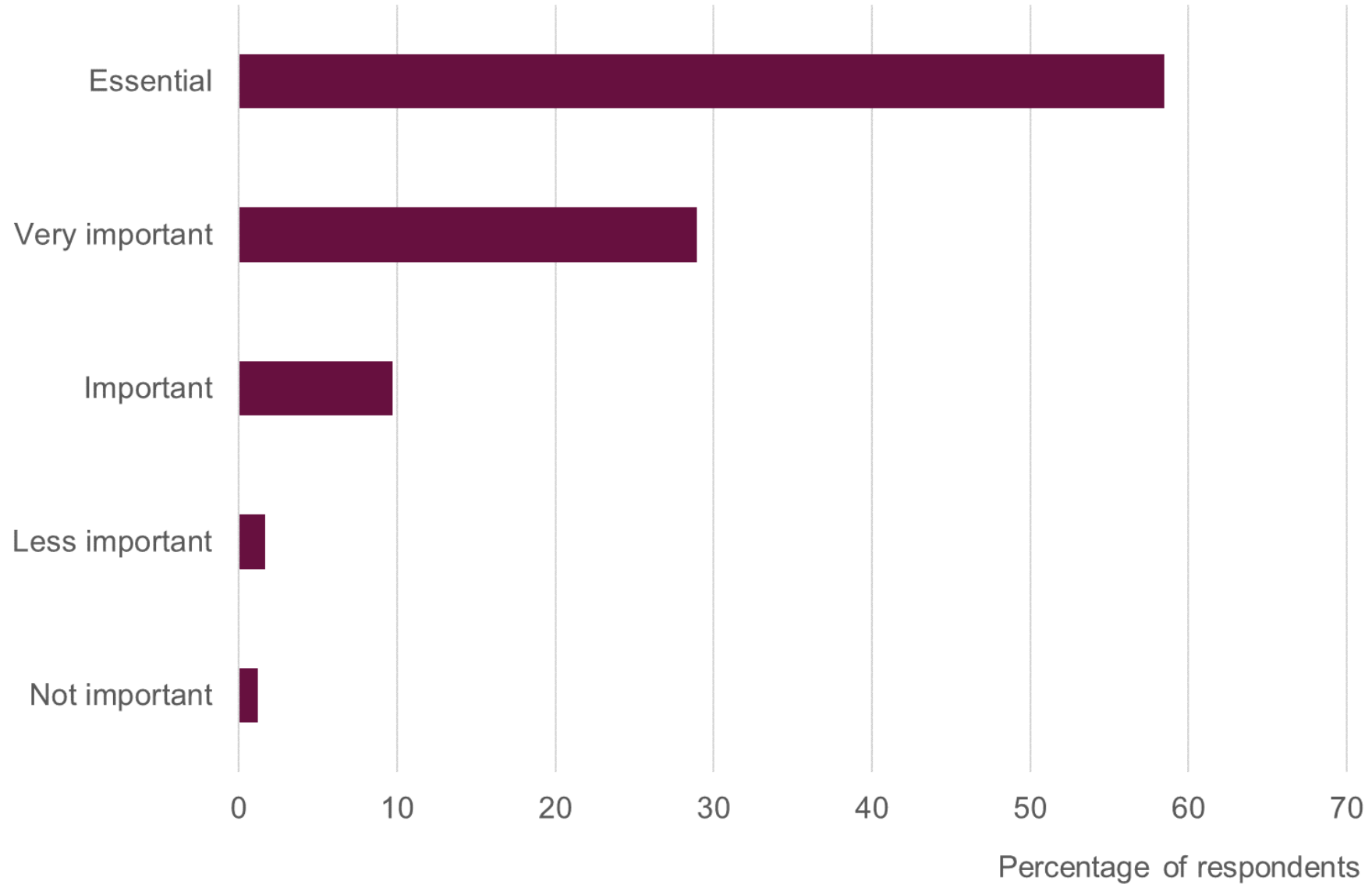

■ High income ■ BRICS + NEXT11 ■ Developing countries

Percentage of respondents

Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Appoint more staff with modern media experience	43	41	35	42	40	37	34	39
2. Hold regular town hall meetings with representatives of civil society	32	31	47	48	42	28	32	35
3. Hold more press conferences	26	21	15	13	25	24	19	22
4. Invest more in UN Television	16	15	15	15	14	13	23	15
5. Appoint more goodwill ambassadors	33	24	31	24	22	21	30	25
6. Increase use of social media	64	57	70	69	58	53	61	59
7. Appoint a senior official on civil society relations	23	27	30	33	21	23	31	26
8. No changes	5	3	3	1	2	4	4	3
99. Other	10	11	7	13	17	13	7	12

# Q8: How should the new Secretary-General increase public awareness of United Nations activities and importance? (Choose up to three)

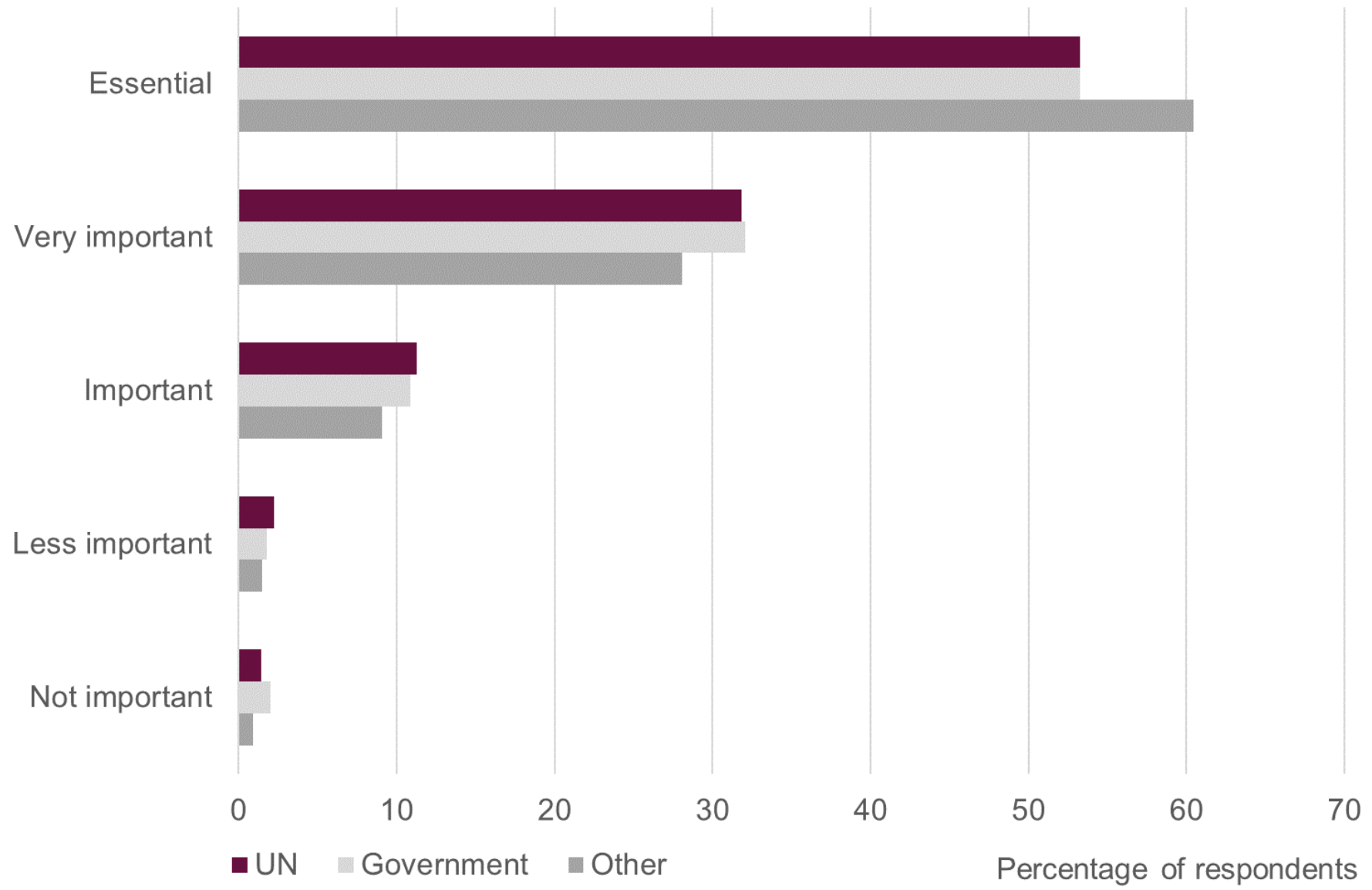Percentage of respondents

■ Effective ■ Less effective

Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?

Percentage of respondents

Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?

Legend: ■ Male ■ Female

Percentage of respondents

Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?
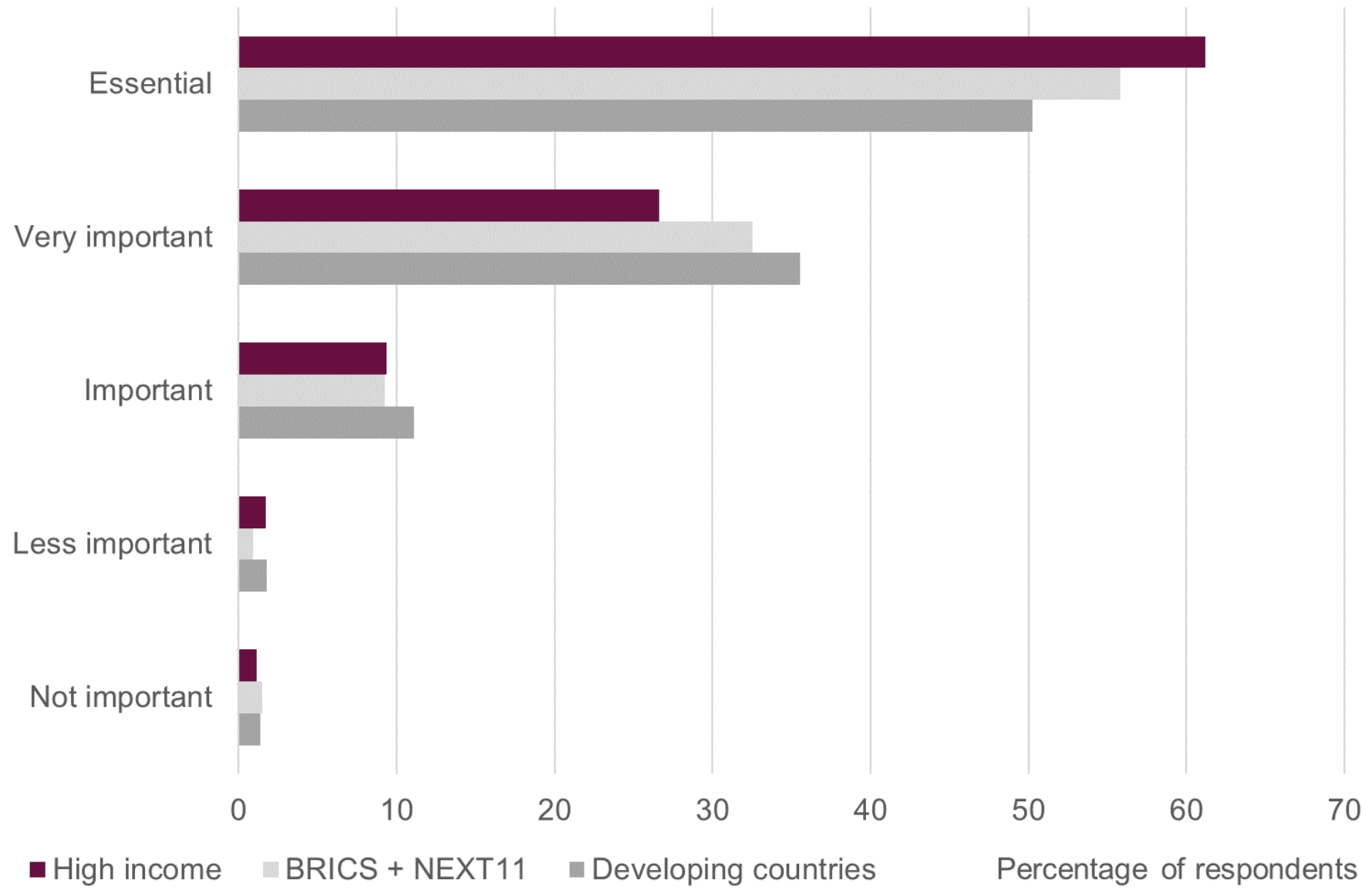

Legend: ■ UN ■ Government ■ Other

Percentage of respondents

Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?

■ High income ■ BRICS + NEXT11 ■ Developing countries   Percentage of respondents
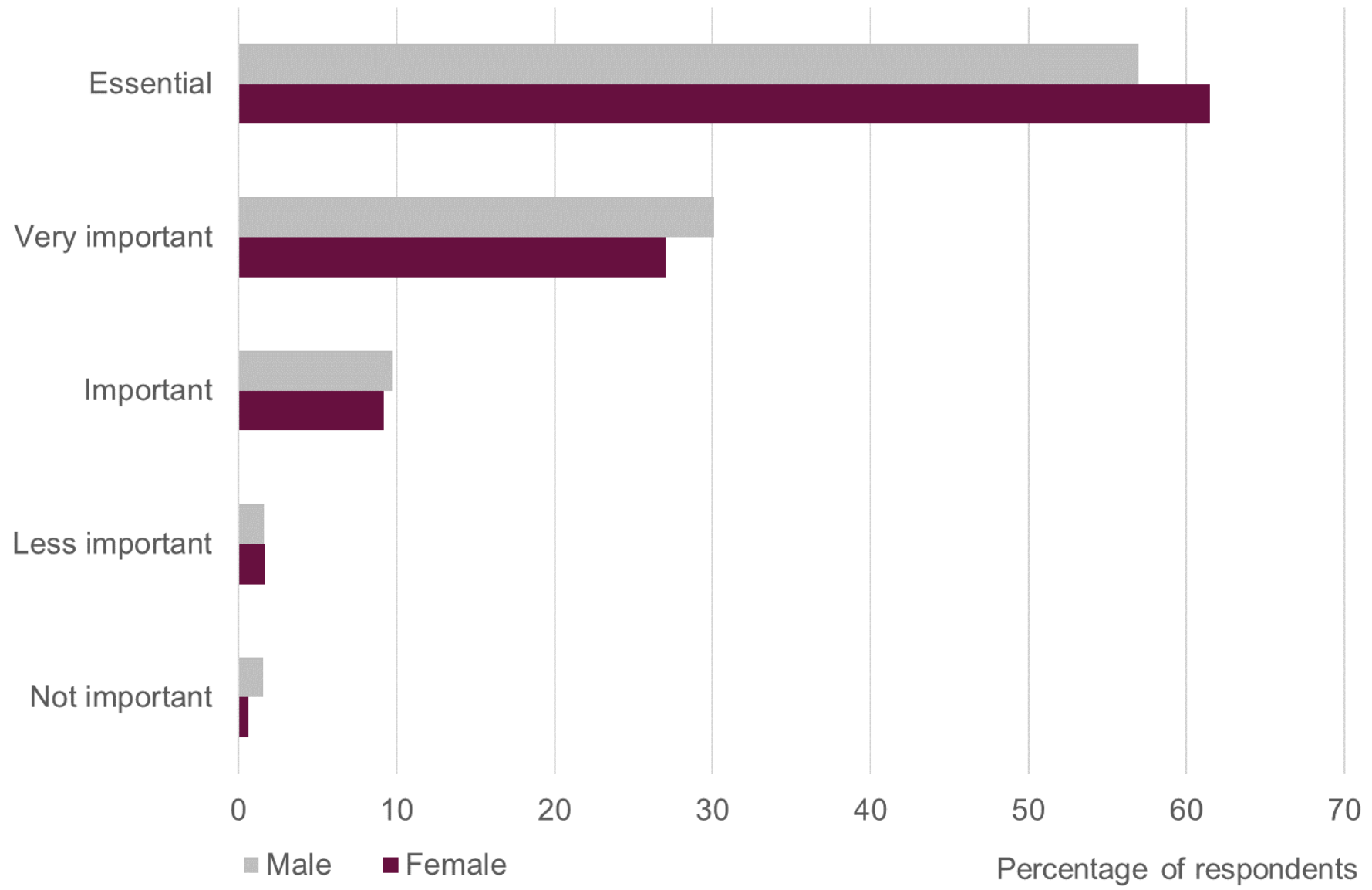
Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?

	1. Asia	2. Europe	3. Latin America	4. North Africa and Middle East	5. North America	6. Oceania	7. Sub-Saharan Africa	TOTAL
1. Essential	50	57	59	55	65	63	55	58
2. Very important	37	30	30	29	23	27	31	29
3. Important	10	10	8	11	9	8	11	10
4. Less important	1	2	1	1	2	1	2	2
5. Not important	1	1	2	3	1	1	1	1

Q9: How important is it for the UN to engage ordinary citizens to maintain and enhance the UN's relevance and legitimacy?

Less effective   Effective

Percentage of respondents